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EXPEDITION
CRUISES

September 2023 – October 2024

Prices in euros, US dollars, pounds sterling
Exchange rates: USD 1.20 = EUR 1.00, GBP 0.88 = EUR 1.00
Cruise information

THE NEW EXPEDITION CLASS

HANSEATIC
— inspiration —

Be inspired www.hl-cruises.com and www.facebook.com/hlcruises. Book now on our website or by phone +49 40 30703070, Hapag-Lloyd Cruises, a TUI Cruises GmbH company, Heidenkampsweg 58, 20097 Hamburg, Germany, via email service@hl-cruises.com, and at your travel agency. Our prevention and hygiene concept, including essential Covid-19 vaccination information for all passengers aged 12 and over, can be found at www.hl-cruises.com/travel-safely.

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Technical data

Built:	2019
Category:	5-stars*
Gross tonnage (GT):	15,650
Shipyard:	VAR D Group AS, Norway
Length:	138.7 m (455 ft)
Beam:	22 m (72 ft)
Draught:	5.7 m (18.7 ft)
Total power:	4x 2,800 kW
Speed:	16 knots
Stabilisers:	yes
Highest ice class for passenger ships:	PC 6
Passenger decks:	7
Passenger capacity:	230; 190 for Antarctic cruises and circumnavigation of Spitsbergen
Crew:	approx. 175
On-board languages:	German/English
Zodiacs (robust motorised inflatable rubber boats):	17
Tenders:	2
Hospital:	yes
Outside cabins/suites:	120 in total
10 Outside Cabins	approx. 22 m ² /237 ft ²
9 Panoramic Cabins**	approx. 21 m ² /226 ft ²
20 French Balcony Cabins	approx. 21 or 23 m ² /226 or 248 ft ²
63 Balcony Cabins	approx. 27 m ² /291 ft ²
14 Junior Suites incl. balcony	approx. 42 m ² /452 ft ²
4 Grand Suites incl. veranda	approx. 71 m ² /764 ft ²

Additional facilities

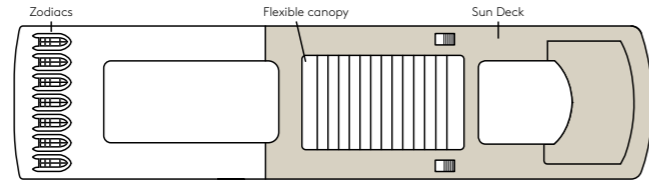
- Deck tour at the bow (inspiration Walk)
- Two extendible glass balconies
- Marina (starting point for water sports activities and Zodiacs, depending on weather conditions)
- Ocean Academy (Knowledge Studio for self-study)
- HanseAtrium (multifunctional lounge) with evening bar
- Observation Lounge with library and bar
- Large pool area (can be closed with a flexible canopy): heated swimming pool, water loungers and whirlpool
- Sports Club (fitness area) with ocean view and separate course room
- OCEAN SPA: wellness area with Finnish sauna with an ocean view, steam sauna, hairdresser, beauty and massage area
- Three restaurants: HANSEATIC Restaurant, Lido Restaurant (inside and outside seats) and the speciality restaurant Nikkei (open only in the evenings)
- Boutique
- Cruise sales
- Photo and film service
- Separate InvisibleLounge (smoker's area)
- Laundry, dry cleaning and ironing service
- Wi-Fi access in all cabins/suites and public areas

*According to Berlitz Cruise Guide 2020 (HANSEATIC nature). The structurally identical expedition ship HANSEATIC inspiration, which offers the same comfort and service standards, will receive official classification at a later date.
 **One with fully accessible layout and equipment; size approximately 36 m² (387 ft²).

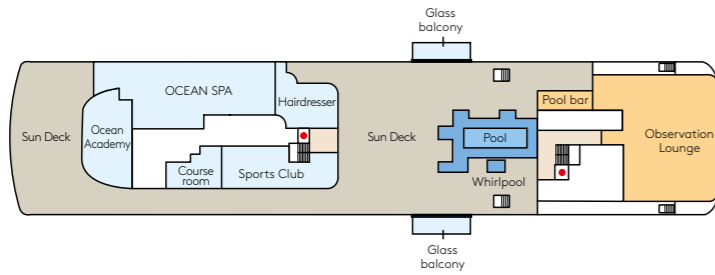


Deck plan and cabin categories

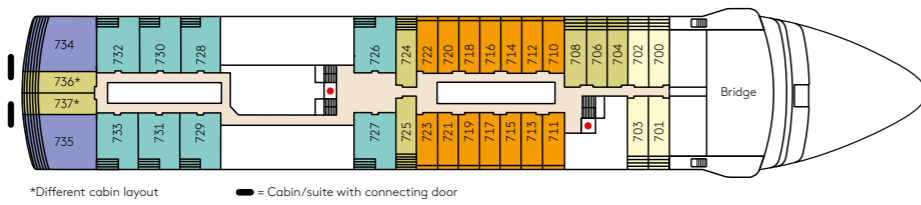
Deck 9



Deck 8

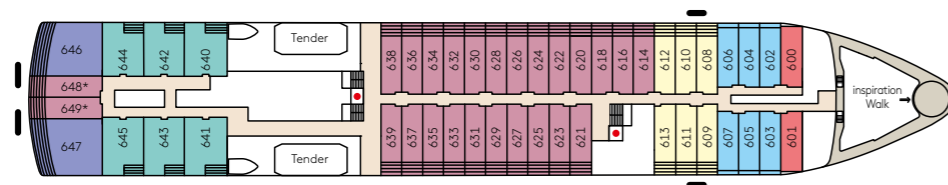


Deck 7



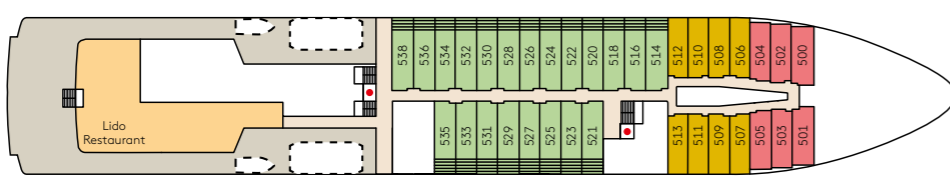
*Different cabin layout ■ = Cabin/suite with connecting door

Deck 6

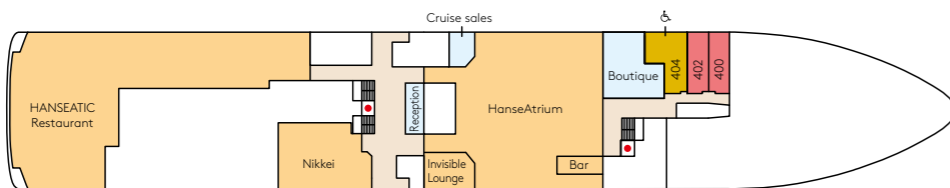


*Different cabin layout ■ = Cabin/suite with connecting door

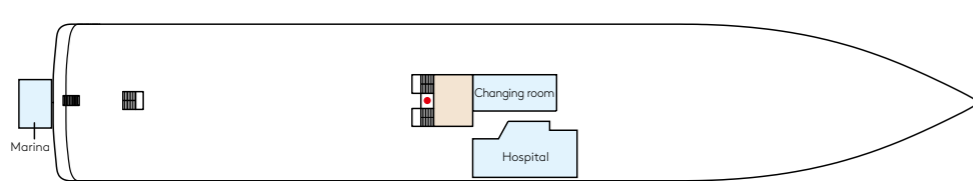
Deck 5



Deck 4

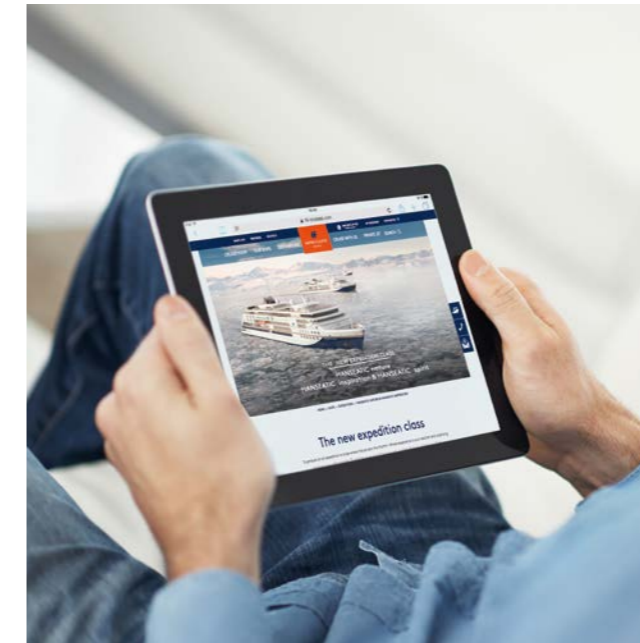


Deck 3



- Outside Cabin Panoramic Cabin French Balcony Cabin Balcony Cabin French Balcony Cabin Balcony Cabin Balcony Cabin Balcony Cabin Junior Suite with balcony Grand Suite with veranda
- Cat. 1 Cat. 2 Cat. 3 Cat. 4 Cat. 5 Cat. 6 Cat. 7 Cat. 8 Cat. 9 Cat. 10
- Non-public areas ■ Restaurants, bars and lounges □ Public areas ♿ Cabin with fully accessible layout and equipment ● Lift

The new expedition class online



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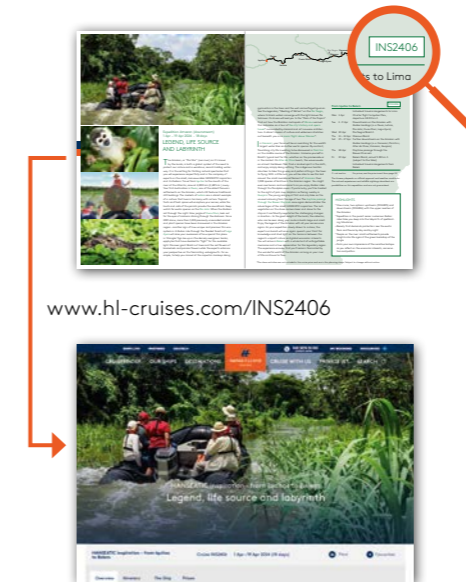
24/7 on www.hl-cruises.com

The fastest way to your cruise online.

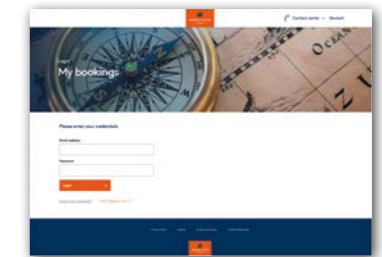
For further up-to-date information about a cruise – for example, INS2406 – visit www.hl-cruises.com/INS2406. You can find the relevant cruise number and itinerary in the table.

Overview of your booked cruises.

Register at www.hl-cruises.com/mybookings for free access to our guest portal. There you have an overview of the cruises you have booked. Depending on the status and time of a cruise, you can go into the individual bookings to complete your customer information and book shore excursions, for example. The portal also offers you an account overview of your bonus miles and a look at your past cruises.



www.hl-cruises.com/INS2406



Cabin and suite facilities

Facilities	Outside Cabin	Panoramic Cabin	French Balcony Cabin*	Balcony Cabin**	Junior Suite	Grand Suite
Page	7	7	7	7	8	9
LIVING AREA						
Size in m ² (ft ²) – approx.	22 (237)	21 (226)	21/23 (226/248)	27 (291)	42 (452)	71 (764)
of which balcony/veranda in m ² (ft ²) – approx.	–	–	–	5 (54)	6 (65)	16 (172)
Veranda with space heaters	–	–	–	–	–	✓
Separable beds	✓	✓	✓	✓	✓	✓
Separate living and sleeping areas	–	–	–	–	✓	✓
Separate dining area	–	–	–	–	✓	✓
Free mini bar with a selection of soft drinks	✓	✓	✓	✓	✓	✓
Free mini bar with a selection of spirits	–	–	–	–	✓	✓
BATHROOM						
Heated wall (e.g. for towels and wet parkas)	✓	✓	✓	✓	✓	✓
Rain shower	✓	✓	✓	✓	✓	✓
Steam sauna in shower area	–	–	–	–	✓	✓
Bathroom with two sinks	–	–	–	–	✓	✓
Free-standing bath	–	–	–	–	–	✓
Natural light in the bathroom	–	–	–	–	–	✓
Separate toilet	–	–	–	–	✓	✓
EXTRAS IN THE CABIN/SUITE						
Binoculars	✓	✓	✓	✓	✓	✓
Nordic Walking poles	✓	✓	✓	✓	✓	✓
Coffee machine	✓	✓	✓	✓	✓	✓
SERVICE PRIVILEGES						
24-hour cabin service	✓	✓	✓	✓	✓	✓
Butler service	–	–	–	–	✓	✓
Fixed table reservation in the main restaurant, if desired	–	–	–	–	✓	✓
Free choice of Zodiac group	–	–	–	–	–	✓

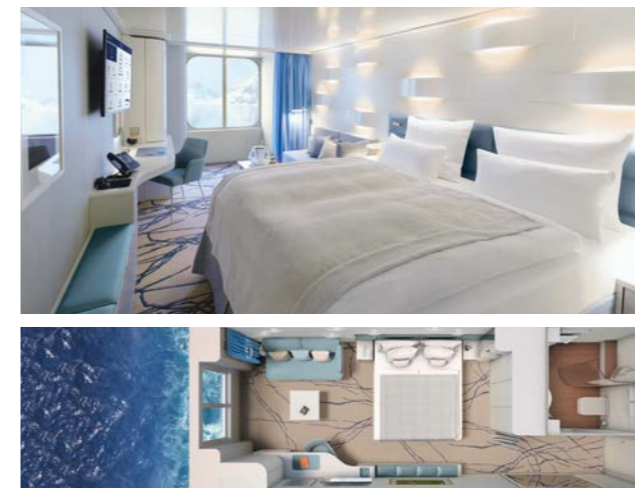
Cabins

All cabins are equipped and furnished the same; only the window and balcony area varies (see images). **You can choose between four cabin types:** Outside Cabins (large window), Panoramic Cabins (large floor-to-ceiling window), French Balcony Cabins and Balcony Cabins with a private balcony.

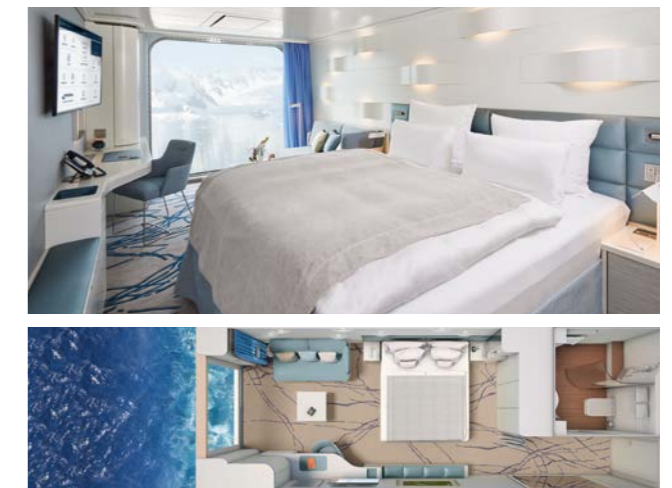
Details

- Heated wall in bathroom (e.g. for towels and wet parkas)
- Rain shower
- Free mini bar (soft drinks)
- Coffee machine
- Separable beds
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the cabin and service privileges (see page 6)

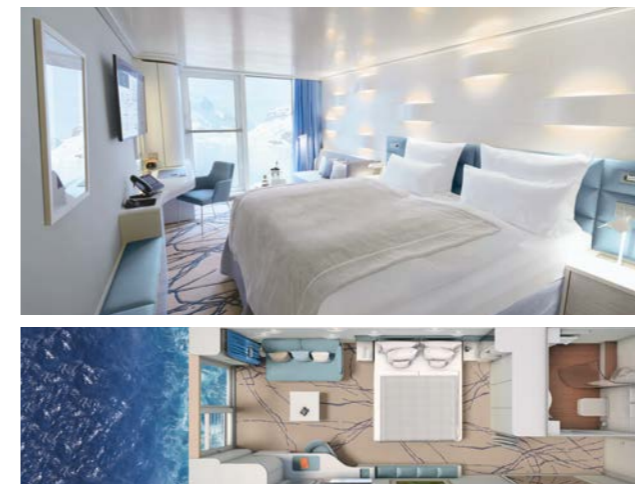
Outside Cabin, approx. 22 m²/237 ft²



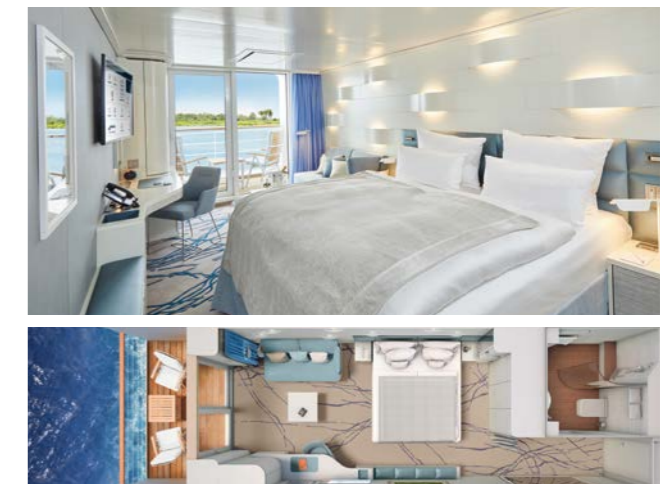
Panoramic Cabin, approx. 21 m²/226 ft²



French Balcony Cabin, approx. 21/23 m² (226/248 ft²)*



Balcony Cabin, approx. 27 m²/291 ft², including private balcony (approx. 5 m²/54 ft²)**



*The French Balcony Cabins in Category 3 on Deck 6 are approximately 23 m² (248 ft²) in size, and those in Category 5 on Deck 7 approximately 21 m² (226 ft²).

**The Balcony Cabins at the stern have a slightly different floor plan.

All floor plans are only examples and sizes given are approximate.

Junior Suite

In one of the 14 Junior Suites, enjoy inspiring, spacious design and the ultimate comfort like a gentle ocean breeze.

Details

- Size approx. 42m²/452ft², including private balcony (approx. 6m²/65ft²)
- Separate living and sleeping areas
- Separate dining area
- Sleeping area with panoramic view
- Separable beds
- TV in living and sleeping areas
- Bathroom with two sinks and rain shower
- Steam sauna in shower area
- Heated wall in bathroom (e.g. for towels and wet parkas)
- Separate toilet
- Free mini bar with a selection of spirits
- Coffee machine
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the suite and service privileges (see page 6)



All floor plans are only examples and sizes given are approximate.

Grand Suite

Each of the four Grand Suites will be a comfortable home port for you. They offer everything you require for a seriously stylish expedition.

Details

- Size approx. 71m²/764ft², including private veranda (approx. 16m²/172ft²)
- Veranda with space heaters
- Separate living and sleeping areas
- Separate dining area
- Sleeping area with panoramic view
- Separable beds
- TV in living and sleeping areas
- Daylight bathroom with two sinks, free-standing bath, rain shower and veranda access
- Steam sauna in shower area
- Heated wall in bathroom (e.g. for towels and wet parkas)
- Separate toilet
- Free mini bar with a selection of spirits
- Coffee machine
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the suite and service privileges (see page 6)



Clear and simple – our pricing models

Many amenities are included in the cruise price. See below for further information (“Extras included”).

- 1 Cruise-only arrangements**
Generally, all voyages are offered with our cruise-only prices. You will need to organize your own travel arrangements to the cruise departure and from the cruise arrival point. Please ask your travel agency for assistance. All charter flights as stated in the itinerary of the respective cruise are included in the cruise price.
- 2 Early booking discount: it pays to make arrangements ahead of time**
Those who make their minds up quickly can save 5% on the cruise-only price up to the date specified in the price tables.
- 3 Combination discount: a bonus for globetrotters**
We will apply the combination discount as stated in the price tables if you choose to combine selected consecutive cruises. Please note that no combination discount is applied to Guaranteed Cabins of Category 0.

Discounts for children: small prices, great discoveries

- For safety reasons, cruises on the HANSEATIC inspiration are open only to passengers aged 6 and over. Special life jackets are available for children.
- Children up to and including 11 years of age travel for free, and children aged 12 to 15 pay EUR 90 (USD 110/GBP 80) per night. This applies to Categories 2 to 8 if a child is staying in the same cabin together with a fully paying guest and in Category 9 or 10 if a child is staying in the same suite with two people paying the full price. A Grand Suite (Category 10) can also be occupied by two children and two people paying the full price. **On “Voyages for Young Explorers” (INS2410, INS2415 and INS2417), children aged 12 to 17 pay EUR 250 (USD 300/GBP 220) per night – this includes a special on-board programme (www.hl-cruises.com/young-explorers).** The age of the child on the date of departure is decisive.

Extras included

When you set sail for fascinating expedition destinations with the HANSEATIC inspiration, you’ll experience the best the world has to offer – and that’s partly thanks to the comprehensive range of services that we offer as standard on your expedition. **The cruise price (cruise only) includes the following:**

- Expedition cruise in the booked category
- International gourmet cuisine – full board early-bird breakfast, breakfast, bouillon, afternoon coffee/tea time, lunch and dinner (three restaurants to choose from in the evening with flexible dining hours)
- All landings and rides in the ship’s own Zodiacs
- Experienced experts from various disciplines accompany every cruise, give presentations and multimedia lectures, provide well-informed answers to questions about the cruising area and take part in the Zodiac landings/rides
- Use of the interactive Ocean Academy with individual knowledge formats
- Extensive sports programme: fitness area with ocean view, course programme, additional sports activities on shore depending on the destination (booking a personal training is subject to a surcharge)
- Equipment for loan: one pair of binoculars and two sets of Nordic Walking poles in the cabin itself, furthermore warm parkas, rubber boots, snorkelling equipment
- German- and English-speaking ship and expedition management as well as German- and English-speaking service crew
- OCEAN SPA with Finnish sauna with an ocean view, steam sauna, indoor and outdoor relaxation area (spa treatments and hairdresser at a surcharge)
- In every cabin: welcome champagne, mini bar restocked daily with a selection of soft drinks (additional selection of spirits in the Junior and Grand Suites), coffee machine, 24-hour cabin service
- Flat-screen television with information and entertainment programme
- Personal email account (incl. your own email address on board), Internet (free of charge for one hour per guest per day; service depends on satellite positioning, especially in polar regions)
- Comprehensive information before the cruise – for example handbooks about the Arctic and Antarctic, the Amazon, as well as expedition maps
- Information about harbours and destinations (where available) in the cabin
- Harbour and airport fees (the latter refer to charter flights)
- Cancellation fee insurance

Information on cruise prices

Shore activities

The shore activities shown in the cruise programme and marked with * are intended as a list of possibilities. They are not included in the cruise price and can be booked in advance. You will receive a binding survey of the English shore activities approximately three months prior to departure.

Cruise information/travel documents

Approximately three months before the start of your cruise, you will receive travel information about your cruise as well as an overview of the shore activities programme with prices. Your travel documents will be sent to you about four weeks prior to the start of the cruise, upon receipt of the final payment.

Guaranteed Cabin

When a Guaranteed Cabin of Category 0 is booked, accommodation will be provided in an outside cabin/double occupancy (limited allotment). Cabins will be assigned shortly before the beginning of the cruise. If you book a combination of several cruises in a Guaranteed Cabin we cannot guarantee that you will be accommodated in the same cabin throughout your whole stay. Your cabin number will be sent to you along with the travel documents. Please note that no combination discount is applied to Category 0.

Payment

The cruise price must be paid by means of a direct transfer to Hapag-Lloyd Cruises. Payment of the cruise price to your travel agency will not settle your payment obligation. Upon the conclusion of contract – that is, when you receive the written booking confirmation – a deposit of 20% of the cruise price per passenger will be payable. The passenger will receive a refund security certificate before paying the deposit (see clause 16 of the Terms and Conditions of Travel). The rest of the cruise price will be due four weeks prior to departure. The total amount will be payable immediately for cruises booked within four weeks of the departure date. Hapag-Lloyd Cruises shall send the travel documents upon receiving the final payment (four weeks prior to departure at the earliest) and the full passport information for the cruise passengers (manifest data).

Changes of booking

On request, a change of booking can be made up to 210 days prior to departure. For this Hapag-Lloyd Cruises will charge a processing fee of EUR 200 (USD 240, GBP 180) per person. A change of booking can only be made within 209 days of the departure date if the passenger

Embarkation/disembarkation

You will receive the final embarkation and disembarkation times with your travel documents.

Individual arrival and departure

When making your own travel arrangements to the cruise departure and from the cruise arrival point, please take into account the arrival and/or departure times of the ship and allow sufficient time for transfers to and from the port. We recommend that you arrive at the pier at least two hours before the ship is due to depart. Departure from the pier can be scheduled for 90 minutes after the arrival of the ship and indication of official approval at the earliest. Please be aware that regulations vary from port to port, and there may sometimes be unexpected delays. Hapag-Lloyd Cruises accepts no liability in this respect.

cancels the booking in line with the provisions of clause 9 of our Terms and Conditions of Travel and subsequently makes a new booking.

Cancellation fee insurance included

Your cruise price includes cancellation fee insurance from ERGO (ERGO Reiseversicherung AG) arranged as part of a Hapag-Lloyd Cruises group insurance contract. By booking a cruise, you automatically enter into this contract. Together with the booking form, you will receive an insurance certificate (insurance policy) detailing the terms and conditions of insurance and other information. If you need to make an insurance claim, you are obliged to immediately cancel the cruise with Hapag-Lloyd Cruises and report the claim to ERGO. You can find more details in your insurance certificate (insurance policy), at www.ergo-reiseversicherung.de/en or write an email to contact@ergo-reiseversicherung.de. **Please note that an excess applies of 20% of the refundable loss.**

Telephone cancellation advice service

If you fall ill before departure and are unsure as to whether the insurance policy covers the cancellation of your cruise, please call the cancellation advice team at ERGO. An independent travel doctor will advise you as to whether you should cancel or wait for the cruise to start, when, if all is well, you might be fit to travel after all.

Phone +49 89 4166-1839 (CET Mon–Fri, 7.00–21.00 hrs; Sat, 9.00–16.00 hrs), contact@ergo-reiseversicherung.de

Further travel insurance recommendations

We strongly recommend that you take out ERGO’s multi-cover protection or an equivalent insurance package through your travel agent. As a general rule, we recommend that you take out global travel insurance to cover luggage, personal liability, travel curtailment and health, including return transport, for the entire duration of your cruise.

Minimum number of participants per cruise

150 persons.

Price dates

All prices for services advertised in this main catalogue as of April 2022. Subject to change (see clauses 8 and 24 of the Terms and Conditions of Travel).

Information on arrival and departure

Hamburg bus transfers

For cruises starting or ending in Hamburg, the bus transfers to/from Hamburg airport and to/from Hamburg main station are included. You will receive more detailed information approximately three months prior to departure.

Hapag-Lloyd Cruises charter flights

You will receive detailed information, such as the airport of departure and arrival and the flight times, as soon as the operating airline has confirmed your flight with us.

Cruise prices in euros (EUR)

Cruise No.	INS2319	INS2320	INS2321	INS2322	INS2323	INS2324	INS2400	INS2401	INS2402	INS2403	INS2404	Cruise No.
Page in catalogue	62	64	65	68	70	58	58	58	58	59	72	Page in catalogue
Harbour – harbour	Toronto – Milwaukee	Milwaukee – Halifax	Halifax – Colon	Colon – Valparaiso	Valparaiso – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Montevideo	Montevideo – Belem	Harbour – harbour
Travel dates	27 Sep – 8 Oct 2023 11 days	8 Oct – 26 Oct 2023 18 days	26 Oct – 3 Nov 2023 8 days	3 Nov – 17 Nov 2023 14 days	17 Nov – 1 Dec 2023 14 days	1 Dec – 17 Dec 2023 16 days	17 Dec 2023 – 4 Jan 2024 18 days	4 Jan – 22 Jan 2024 18 days	22 Jan – 9 Feb 2024 18 days	9 Feb – 28 Feb 2024 19 days	28 Feb – 14 Mar 2024 15 days	Travel dates
Price per person in EUR	Cruise only	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Prices on request	Cruise only incl. charter flight	Cruise only	Price per person in EUR
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	8,310	12,880	Guaranteed price (double and single occupancy) 2,790	9,500	10,550	15,660	17,220	17,220		17,250	9,880	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	8,690	13,520		9,930	11,010	16,320	17,960	17,960		18,030	10,310	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	11,020	17,360		12,510	13,980	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8		! Only 20 % single cabin surcharge in Cat. 1–8	13,040	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	9,080	14,160		10,360	11,470	16,970	18,690	18,690		18,800	10,750	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	9,620	15,060		10,960	12,110	17,880	19,720	19,720		19,880	11,360	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	9,310	14,550		10,620	11,740	17,360	19,130	19,130		19,260	11,010	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	9,860	15,440		11,220	12,380	18,270	20,160	20,160		20,350	11,620	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	12,960	20,550		14,660	16,270	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8		! Only 20 % single cabin surcharge in Cat. 1–8	15,220	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	10,240	16,080		11,650	12,840	18,920	20,890	20,890		21,120	12,050	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	10,630	16,720		12,080	13,300	19,580	21,620	21,620		21,900	12,490	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	12,570	19,910	3,190	14,230	15,590	22,840	25,290	25,290	25,770	14,660	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	17,220	27,580	4,190	19,400	21,090	30,660	34,090	34,090	35,060	19,880	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	7,550	11,580	2,790	8,490	9,620	14,290	15,750	15,750	15,840	9,010	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	
5 % early booking discount (cruise only) until	–	–	30 Apr 2023				–	–	–	31 Jul 2023		5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–	–	–500 with INS2324	–	–	–	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in euros (EUR)

Cruise No.	INS2405	INS2406	INS2407	INS2408	INS2410	INS2411	INS2412	INS2413	INS2414	INS2415	INS2416	Cruise No.
Page in catalogue	74	76	77	80	82	86	88	88	88	88	90	Page in catalogue
Harbour – harbour	Belem – Iquitos	Iquitos – Belem	Belem – Porto	Porto – Hamburg	Hamburg – Hamburg	Hamburg – Longyearbyen	Longyearbyen – Tromso	Tromso – Longyearbyen	Longyearbyen – Longyearbyen	Longyearbyen – Tromso	Tromso – Longyearbyen	Harbour – harbour
Travel dates	14 Mar – 1 Apr 2024 18 days	1 Apr – 19 Apr 2024 18 days	19 Apr – 30 Apr 2024 11 days	30 Apr – 13 May 2024 13 days	23 May – 31 May 2024 8 days	31 May – 15 Jun 2024 15 days	15 Jun – 25 Jun 2024 10 days	25 Jun – 5 Jul 2024 10 days	5 Jul – 15 Jul 2024 10 days	15 Jul – 25 Jul 2024 10 days	25 Jul – 11 Aug 2024 17 days	Travel dates
Price per person in EUR	Cruise only incl. charter flight	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Price per person in EUR
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	15,250	15,250	Guaranteed price (double and single occupancy) 3,520	7,570	4,490	11,140	8,950	8,950	9,360	8,950	14,790	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	15,990	15,990		7,940	4,690	11,700	9,350	9,350	9,760	9,350	15,530	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	20,810	20,810		10,210	6,070	15,000	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	19,910	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	16,720	16,720		8,320	4,920	12,250	9,750	9,750	10,160	9,750	16,260	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	17,760	17,760		8,850	5,240	13,020	10,310	10,310	10,720	10,310	17,280	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	17,170	17,170		8,550	5,060	12,580	9,990	9,990	10,400	9,990	16,700	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	18,200	18,200		9,080	5,380	13,350	10,540	10,540	10,950	10,540	17,720	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	24,500	24,500		12,090	7,220	17,760	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	23,570	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	18,940	18,940		9,450	5,610	13,900	10,940	10,940	11,350	10,940	18,450	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	19,680	19,680		9,830	5,840	14,450	11,340	11,340	11,750	11,340	19,180	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	23,370	23,370	4,420	11,710	6,990	17,210	13,330	13,330	13,740	13,330	22,840	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	32,220	32,220	5,220	16,240	9,750	23,820	18,100	18,100	18,510	18,100	31,610	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	13,790	13,790	3,520	6,740	3,990	9,990	8,190	8,190	8,590	8,190	13,290	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	–	–	30 Sep 2023	–	–	31 Oct 2023	–	–	30 Nov 2023	–	–	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–	–	–	–	–	–	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in euros (EUR)

Cruise No.	INS2417	INS2418	INS2419	INS2420
Page in catalogue	92	94	98	100
Harbour – harbour	Longyearbyen – Kangerlussuaq	Kangerlussuaq – Toronto	Toronto – Milwaukee	Milwaukee – Toronto
Travel dates	11 Aug – 29 Aug 2024 18 days	29 Aug – 16 Sep 2024 18 days	16 Sep – 29 Sep 2024 13 days	29 Sep – 12 Oct 2024 13 days
Price per person in EUR	Cruise only incl. charter flights	Cruise only incl. charter flight	Cruise only	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	15,030	14,280	9,650	9,650
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	15,720	14,950	10,110	10,110
Panoramic Cabin for single occupancy, Cat. 2	19,910	19,000	12,860	12,860
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	16,420	15,630	10,560	10,560
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	17,400	16,570	11,210	11,210
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	16,840	16,030	10,840	10,840
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	17,820	16,980	11,480	11,480
Balcony Cabin for single occupancy, Cat. 6	23,400	22,380	15,150	15,150
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	18,510	17,650	11,940	11,940
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	19,210	18,330	12,400	12,400
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	22,700	21,700	14,690	14,690
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	31,070	29,800	20,190	20,190
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	13,490	12,880	8,730	8,730
5% early booking discount (cruise only) until	31 Jan 2024		29 Feb 2024	
Combination discount (Cat. 1–10)	–	–500 with INS2419	–	–

All dimensions apply including the balcony and veranda (if present).

Step by step to your cruise price in euros (EUR)

1. Your cruise-only price with early booking discount

You decide for a cruise from Kangerlussuaq to Toronto (INS2418) in a cabin of Category 1, cruise only. You are booking before 31 Jan 2024, to benefit from the early booking discount.

Cruise-only price Kangerlussuaq – Toronto EUR 14,280.00 ¹
 Subtract 5% early booking discount –EUR 714.00 ²

Your early booking price EUR 13,566.00
 (cruise only, double occupancy, Cat. 1, per person)

2. Your cruise-only price for two cruises with combination discount

You want to combine a cruise from Kangerlussuaq to Toronto (INS2418) with the subsequent cruise from Toronto to Milwaukee (INS2419) in a cabin of Category 1, cruise only.

Cruise-only price Kangerlussuaq – Toronto EUR 14,280.00 ¹
 Subtract 5% early booking discount –EUR 714.00 ²

Your early booking price (cruise only, per person) EUR 13,566.00

Repeat the calculation for the following cruise and you will receive your early booking price (cruise only, per person) for the cruise Toronto – Milwaukee (INS2419) EUR 9,167.50

Using the calculations above, add both early booking prices + EUR 9,167.50
 Your early booking price for both cruises (cruise only, per person) EUR 22,733.50

Now subtract the combination discount from this price (cruise only, per person) –EUR 500.00 ³

Your combined cruise-only price including early booking discount EUR 22,233.50
 (double occupancy, Cat. 1, per person)

Extract from the price table (see page 16)

Cruise no.	INS2418	INS2419
Page in catalogue	94	98
Harbour – harbour	Kangerlussuaq – Toronto	Toronto – Milwaukee
Travel dates	29 Aug – 16 Sep 2024 18 days	16 Sep – 29 Sep 2024 13 days
Price per person in euros (EUR)	Cruise only incl. charter flight	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	¹ 14,280	9,650
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	14,950	10,110

For further cabin/suite categories see the price table on page 16

Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	21,700	14,690
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	29,800	20,190
5% early booking discount (cruise only) until ²	31 Jan 2024	29 Feb 2024
Combination discount (Cat. 1–10) ³	–500 with INS2419	–



Cruise prices in US dollars (USD)

Cruise No.	INS2319	INS2320	INS2321	INS2322	INS2323	INS2324	INS2400	INS2401	INS2402	INS2403	INS2404	Cruise No.
Page in catalogue	62	64	65	68	70	58	58	58	58	59	72	Page in catalogue
Harbour – harbour	Toronto – Milwaukee	Milwaukee – Halifax	Halifax – Colon	Colon – Valparaiso	Valparaiso – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Montevideo	Montevideo – Belem	Harbour – harbour
Travel dates	27 Sep – 8 Oct 2023 11 days	8 Oct – 26 Oct 2023 18 days	26 Oct – 3 Nov 2023 8 days	3 Nov – 17 Nov 2023 14 days	17 Nov – 1 Dec 2023 14 days	1 Dec – 17 Dec 2023 16 days	17 Dec 2023 – 4 Jan 2024 18 days	4 Jan – 22 Jan 2024 18 days	22 Jan – 9 Feb 2024 18 days	9 Feb – 28 Feb 2024 19 days	28 Feb – 14 Mar 2024 15 days	Travel dates
Price per person in USD	Cruise only	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Prices on request	Cruise only incl. charter flight	Cruise only	Price per person in USD
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	9,980	15,460	Guaranteed price (double and single occupancy) 3,350	11,400	12,660	18,800	20,670	20,670		20,700	11,860	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	10,430	16,230		11,920	13,220	19,590	21,560	21,560		21,640	12,380	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	13,230	20,840		15,020	16,780	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8		! Only 20 % single cabin surcharge in Cat. 1–8	15,650	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	10,900	17,000		12,440	13,770	20,370	22,430	22,430		22,560	12,900	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	11,550	18,080		13,160	14,540	21,460	23,670	23,670		23,860	13,640	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	11,180	17,460		12,750	14,090	20,840	22,960	22,960		23,120	13,220	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	11,840	18,530		13,470	14,860	21,930	24,200	24,200		24,420	13,950	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	15,560	24,660		17,600	19,530	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8		! Only 20 % single cabin surcharge in Cat. 1–8	18,270	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	12,290	19,300		13,980	15,410	22,710	25,070	25,070		25,350	14,460	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	12,760	20,070		14,500	15,960	23,500	25,950	25,950		26,280	14,990	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	15,090	23,900	3,830	17,080	18,710	27,410	30,350	30,930	17,600	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7		
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	20,670	33,100	5,030	23,280	25,310	36,800	40,910	40,910	23,860	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7		
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	9,060	13,900	3,350	10,190	11,550	17,150	18,900	18,900	19,010	10,820	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	
5 % early booking discount (cruise only) until	–	–	30 Apr 2023				–	–	–	31 Jul 2023		5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–	–	–600 with INS2324	–	–	–	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in US dollars (USD)

Cruise No.	INS2405	INS2406	INS2407	INS2408	INS2410	INS2411	INS2412	INS2413	INS2414	INS2415	INS2416	Cruise No.
Page in catalogue	74	76	77	80	82	86	88	88	88	88	90	Page in catalogue
Harbour – harbour	Belem – Iquitos	Iquitos – Belem	Belem – Porto	Porto – Hamburg	Hamburg – Hamburg	Hamburg – Longyearbyen	Longyearbyen – Tromso	Tromso – Longyearbyen	Longyearbyen – Longyearbyen	Longyearbyen – Tromso	Tromso – Longyearbyen	Harbour – harbour
Travel dates	14 Mar – 1 Apr 2024 18 days	1 Apr – 19 Apr 2024 18 days	19 Apr – 30 Apr 2024 11 days	30 Apr – 13 May 2024 13 days	23 May – 31 May 2024 8 days	31 May – 15 Jun 2024 15 days	15 Jun – 25 Jun 2024 10 days	25 Jun – 5 Jul 2024 10 days	5 Jul – 15 Jul 2024 10 days	15 Jul – 25 Jul 2024 10 days	25 Jul – 11 Aug 2024 17 days	Travel dates
Price per person in USD	Cruise only incl. charter flight	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Price per person in USD
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	18,300	18,300	Guaranteed price (double and single occupancy) 4,230	9,090	5,390	13,370	10,740	10,740	11,240	10,740	17,750	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	19,190	19,190		9,530	5,630	14,040	11,220	11,220	11,720	11,220	18,640	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	24,980	24,980		12,260	7,290	18,000	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	23,900	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	20,070	20,070		9,990	5,910	14,700	11,700	11,700	12,200	11,700	19,520	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	21,320	21,320		10,620	6,290	15,630	12,380	12,380	12,870	12,380	20,740	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	20,610	20,610		10,260	6,080	15,100	11,990	11,990	12,480	11,990	20,040	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	21,840	21,840		10,900	6,460	16,020	12,650	12,650	13,140	12,650	21,270	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	29,400	29,400		14,510	8,670	21,320	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	28,290	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	22,730	22,730		11,340	6,740	16,680	13,130	13,130	13,620	13,130	22,140	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	23,620	23,620		11,800	7,010	17,340	13,610	13,610	14,100	13,610	23,020	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	28,050	28,050	5,310	14,060	8,390	20,660	16,000	16,000	16,490	16,000	27,410	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	38,670	38,670	6,270	19,490	11,700	28,590	21,720	21,720	22,220	21,720	37,940	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	16,550	16,550	4,230	8,090	4,790	11,990	9,830	9,830	10,310	9,830	15,950	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	–	–	30 Sep 2023	–	–	31 Oct 2023	–	–	30 Nov 2023	–	–	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–	–	–	–	–	–	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in US dollars (USD)

Cruise No.	INS2417	INS2418	INS2419	INS2420
Page in catalogue	92	94	98	100
Harbour – harbour	Longyearbyen – Kangerlussuaq	Kangerlussuaq – Toronto	Toronto – Milwaukee	Milwaukee – Toronto
Travel dates	11 Aug – 29 Aug 2024 18 days	29 Aug – 16 Sep 2024 18 days	16 Sep – 29 Sep 2024 13 days	29 Sep – 12 Oct 2024 13 days
Price per person in USD	Cruise only incl. charter flights	Cruise only incl. charter flight	Cruise only	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	18,040	17,140	11,580	11,580
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	18,870	17,940	12,140	12,140
Panoramic Cabin for single occupancy, Cat. 2	23,900	22,800	15,440	15,440
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	19,710	18,760	12,680	12,680
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	20,880	19,890	13,460	13,460
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	20,210	19,240	13,010	13,010
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	21,390	20,380	13,780	13,780
Balcony Cabin for single occupancy, Cat. 6	28,080	26,860	18,180	18,180
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	22,220	21,180	14,330	14,330
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	23,060	22,000	14,880	14,880
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	27,240	26,040	17,630	17,630
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	37,290	35,760	24,230	24,230
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	16,190	15,460	10,480	10,480
5% early booking discount (cruise only) until	31 Jan 2024		29 Feb 2024	
Combination discount (Cat. 1–10)	–	–600 with INS2419	–	–

All dimensions apply including the balcony and veranda (if present).

Step by step to your cruise price in US dollars (USD)

1. Your cruise-only price with early booking discount

You decide for a cruise from Kangerlussuaq to Toronto (INS2418) in a cabin of Category 1, cruise only. You are booking before 31 Jan 2024, to benefit from the early booking discount.

Cruise-only price Kangerlussuaq – Toronto USD 17,140.00 ¹
 Subtract 5% early booking discount –USD 857.00 ²

Your early booking price USD 16,283.00
 (cruise only, double occupancy, Cat. 1, per person)

2. Your cruise-only price for two cruises with combination discount

You want to combine a cruise from Kangerlussuaq to Toronto (INS2418) with the subsequent cruise from Toronto to Milwaukee (INS2419) in a cabin of Category 1, cruise only.

Cruise-only price Kangerlussuaq – Toronto USD 17,140.00 ¹
 Subtract 5% early booking discount –USD 857.00 ²

Your early booking price (cruise only, per person) USD 16,283.00

Repeat the calculation for the following cruise and you will receive your early booking price (cruise only, per person) for the cruise Toronto – Milwaukee (INS2419) USD 11,001.00

Using the calculations above, add both early booking prices + USD 11,001.00
 Your early booking price for both cruises (cruise only, per person) USD 27,284.00

Now subtract the combination discount from this price (cruise only, per person) –USD 600.00 ³

Your combined cruise-only price including early booking discount USD 26,684.00
 (double occupancy, Cat. 1, per person)

Extract from the price table (see page 22)

Cruise no.	INS2418	INS2419
Page in catalogue	94	98
Harbour – harbour	Kangerlussuaq – Toronto	Toronto – Milwaukee
Travel dates	29 Aug – 16 Sep 2024 18 days	16 Sep – 29 Sep 2024 13 days
Price per person in USD	Cruise only incl. charter flight	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	17,140 ¹	11,580
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	17,940	12,140

For further cabin/suite categories see the price table on page 22

Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	26,040	17,630
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	35,760	24,230
5% early booking discount (cruise only) until ²	31 Jan 2024	29 Feb 2024
Combination discount (Cat. 1–10) ³	–600 with INS2419	–



Cruise prices in pounds sterling (GBP)

Cruise No.	INS2319	INS2320	INS2321	INS2322	INS2323	INS2324	INS2400	INS2401	INS2402	INS2403	INS2404	Cruise No.
Page in catalogue	62	64	65	68	70	58	58	58	58	59	72	Page in catalogue
Harbour – harbour	Toronto – Milwaukee	Milwaukee – Halifax	Halifax – Colon	Colon – Valparaiso	Valparaiso – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Montevideo	Montevideo – Belem	Harbour – harbour
Travel dates	27 Sep – 8 Oct 2023 11 days	8 Oct – 26 Oct 2023 18 days	26 Oct – 3 Nov 2023 8 days	3 Nov – 17 Nov 2023 14 days	17 Nov – 1 Dec 2023 14 days	1 Dec – 17 Dec 2023 16 days	17 Dec 2023 – 4 Jan 2024 18 days	4 Jan – 22 Jan 2024 18 days	22 Jan – 9 Feb 2024 18 days	9 Feb – 28 Feb 2024 19 days	28 Feb – 14 Mar 2024 15 days	Travel dates
Price per person in GBP	Cruise only	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Prices on request	Cruise only incl. charter flight	Cruise only	Price per person in GBP
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	7,320	11,340	Guaranteed price (double and single occupancy) 2,460	8,360	9,290	13,790	15,160	15,160		15,180	8,700	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	7,650	11,900		8,740	9,690	14,370	15,810	15,810		15,870	9,080	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	9,700	15,280		11,010	12,310	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8		! Only 20 % single cabin surcharge in Cat. 1–8	11,480	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	8,000	12,470		9,120	10,100	14,940	16,450	16,450		16,550	9,460	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	8,470	13,260		9,650	10,660	15,740	17,360	17,360		17,500	10,000	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	8,200	12,810		9,350	10,340	15,280	16,840	16,840		16,950	9,690	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	8,680	13,590		9,880	10,900	16,080	17,750	17,750		17,910	10,230	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	11,410	18,090		12,910	14,320	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8	! Only 20 % single cabin surcharge in Cat. 1–8		! Only 20 % single cabin surcharge in Cat. 1–8	13,400	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	9,020	14,160		10,260	11,300	16,650	18,390	18,390		18,590	10,610	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	9,360	14,720		10,640	11,710	17,240	19,030	19,030		19,280	11,000	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	11,070	17,530	2,810	12,530	13,720	20,100	22,260	22,260		22,680	12,910	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	15,160	24,280	3,690	17,080	18,560	26,990	30,000	30,000	30,860	17,500	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	6,650	10,200	2,460	7,480	8,470	12,580	13,860	13,860	13,940	7,930	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	
5 % early booking discount (cruise only) until	–	–	30 Apr 2023				–	–	–	31 Jul 2023		5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–	–	–440 with INS2324	–	–	–	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in pounds sterling (GBP)

Cruise prices in pounds sterling (GBP)

Cruise No.	INS2405	INS2406	INS2407	INS2408	INS2410	INS2411	INS2412	INS2413	INS2414	INS2415	INS2416	Cruise No.
Page in catalogue	74	76	77	80	82	86	88	88	88	88	90	Page in catalogue
Harbour – harbour	Belem – Iquitos	Iquitos – Belem	Belem – Porto	Porto – Hamburg	Hamburg – Hamburg	Hamburg – Longyearbyen	Longyearbyen – Tromso	Tromso – Longyearbyen	Longyearbyen – Longyearbyen	Longyearbyen – Tromso	Tromso – Longyearbyen	Harbour – harbour
Travel dates	14 Mar – 1 Apr 2024 18 days	1 Apr – 19 Apr 2024 18 days	19 Apr – 30 Apr 2024 11 days	30 Apr – 13 May 2024 13 days	23 May – 31 May 2024 8 days	31 May – 15 Jun 2024 15 days	15 Jun – 25 Jun 2024 10 days	25 Jun – 5 Jul 2024 10 days	5 Jul – 15 Jul 2024 10 days	15 Jul – 25 Jul 2024 10 days	25 Jul – 11 Aug 2024 17 days	Travel dates
Price per person in GBP	Cruise only incl. charter flight	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Price per person in GBP
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	13,420	13,420	Guaranteed price (double and single occupancy) 3,100	6,670	3,960	9,810	7,880	7,880	8,240	7,880	13,020	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	14,080	14,080		6,990	4,130	10,300	8,230	8,230	8,590	8,230	13,670	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	18,320	18,320		8,990	5,350	13,200	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	17,530	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	14,720	14,720		7,330	4,330	10,780	8,580	8,580	8,950	8,580	14,310	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	15,630	15,630		7,790	4,620	11,460	9,080	9,080	9,440	9,080	15,210	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	15,110	15,110		7,530	4,460	11,080	8,800	8,800	9,160	8,800	14,700	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	16,020	16,020		8,000	4,740	11,750	9,280	9,280	9,640	9,280	15,600	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	21,560	21,560		10,640	6,360	15,630	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	Only 25 % single cabin surcharge in Cat. 1–8	20,750	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	16,670	16,670		8,320	4,940	12,240	9,630	9,630	9,990	9,630	16,240	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	17,320	17,320		8,660	5,140	12,720	9,980	9,980	10,340	9,980	16,880	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	20,570	20,570	3,890	10,310	6,160	15,150	11,740	11,740	12,100	11,740	20,100	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	28,360	28,360	4,600	14,300	8,580	20,970	15,930	15,930	16,290	15,930	27,820	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	12,140	12,140	3,100	5,940	3,520	8,800	7,210	7,210	7,560	7,210	11,700	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	–	–	30 Sep 2023	–	–	31 Oct 2023	–	–	30 Nov 2023	–	–	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–	–	–	–	–	–	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in pounds sterling (GBP)

Cruise No.	INS2417	INS2418	INS2419	INS2420
Page in catalogue	92	94	98	100
Harbour – harbour	Longyearbyen – Kangerlussuaq	Kangerlussuaq – Toronto	Toronto – Milwaukee	Milwaukee – Toronto
Travel dates	11 Aug – 29 Aug 2024 18 days	29 Aug – 16 Sep 2024 18 days	16 Sep – 29 Sep 2024 13 days	29 Sep – 12 Oct 2024 13 days
Price per person in GBP	Cruise only incl. charter flights	Cruise only incl. charter flight	Cruise only	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	13,230	12,570	8,500	8,500
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	13,840	13,160	8,900	8,900
Panoramic Cabin for single occupancy, Cat. 2	17,530	16,720	11,320	11,320
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	14,450	13,760	9,300	9,300
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	15,320	14,590	9,870	9,870
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	14,820	14,110	9,540	9,540
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	15,690	14,950	10,110	10,110
Balcony Cabin for single occupancy, Cat. 6	20,600	19,700	13,340	13,340
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	16,290	15,540	10,510	10,510
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	16,910	16,140	10,920	10,920
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	19,980	19,100	12,930	12,930
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	27,350	26,230	17,770	17,770
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	11,880	11,340	7,690	7,690
5 % early booking discount (cruise only) until	31 Jan 2024		29 Feb 2024	
Combination discount (Cat. 1–10)	–	–440 with INS2419	–	–

All dimensions apply including the balcony and veranda (if present).

Step by step to your cruise price in pounds sterling (GBP)

1. Your cruise-only price with early booking discount

You decide for a cruise from Kangerlussuaq to Toronto (INS2418) in a cabin of Category 1, cruise only. You are booking before 31 Jan 2024, to benefit from the early booking discount.

Cruise-only price Kangerlussuaq – Toronto GBP 12,570.00 ¹
 Subtract 5 % early booking discount –GBP 628.50 ²

Your early booking price USD 11,941.50
 (cruise only, double occupancy, Cat. 1, per person)

2. Your cruise-only price for two cruises with combination discount

You want to combine a cruise from Kangerlussuaq to Toronto (INS2418) with the subsequent cruise from Toronto to Milwaukee (INS2419) in a cabin of Category 1, cruise only.

Cruise-only price Kangerlussuaq – Toronto GBP 12,570.00 ¹
 Subtract 5 % early booking discount –GBP 628.50 ²

Your early booking price (cruise only, per person) GBP 11,941.50

Repeat the calculation for the following cruise and you will receive your early booking price (cruise only, per person) for the cruise Toronto – Milwaukee (INS2419) GBP 8,075.00

Using the calculations above, add both early booking prices + GBP 8,075.00
 Your early booking price for both cruises (cruise only, per person) GBP 20,016.50

Now subtract the combination discount from this price (cruise only, per person) –GBP 440.00 ³

Your combined cruise-only price including early booking discount GBP 19,576.50
 (double occupancy, Cat. 1, per person)

Extract from the price table (see page 28)

Cruise no.	INS2418	INS2419
Page in catalogue	94	98
Harbour – harbour	Kangerlussuaq – Toronto	Toronto – Milwaukee
Travel dates	29 Aug – 16 Sep 2024 18 days	16 Sep – 29 Sep 2024 13 days
Price per person in GBP	Cruise only incl. charter flight	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	12,570 ¹	8,500
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	13,160	8,900

For further cabin/suite categories see the price table on page 28

Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	19,100	17,770
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	26,230	17,770
5 % early booking discount (cruise only) until ²	31 Jan 2024	29 Feb 2024
Combination discount (Cat. 1–10) ³	–440 with INS2419	–



Cruise prices in pounds sterling (GBP)

Vaccination, immigration and visa requirements

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing (subject to change). These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency or at their consulate or embassy. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approximately three months prior to departure before applying for a visa.

General information on vaccination requirements

- Until further notice, all passengers aged 12 and over must be fully vaccinated against Covid-19 at the start of the cruise and document this upon embarkation (printed vaccination certificate and digital vaccination certificate). Failure to satisfy this requirement will lead to termination of the cruise contract, and embarkation will not be possible. Please refer to your booking form for more information. Our prevention and hygiene concept, which includes mandatory Covid-19 vaccinations, can be found at www.hl-cruises.com/travel-safely.
- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems, as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A, malaria and tick-borne encephalitis).
- Yellow fever vaccinations must be administered at least ten days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. Cruises and countries for which a yellow fever vaccination is compulsory are listed in our table. Despite the most recent statement from the World Health Organisation (WHO) that a single vaccination is sufficient for lifelong protection from yellow fever, this is contrary to the requirements of the respective countries, which still require a booster every ten years. National legislation is binding in these instances and legally supersedes the recommendations of the WHO. If you cannot prove that you have been vaccinated against yellow fever, embarkation will not be possible. Please refer to clause 4 of our Terms and Conditions of Travel. In exceptional cases, a certificate of vaccine intolerance may be sufficient. However, we cannot guarantee that this will be accepted by the local authorities. If you have spent time in an area with a yellow fever epidemic before your cruise, we urgently advise you to carry proof of your yellow fever vaccination on your person and to show it if required by the authorities on board.

General information on immigration and visa requirements

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.

- **Any immigration or visa fees accrued are not covered by the cruise price.**
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.

Notice 1

You will require an entry permit which must be applied for before travelling and is issued in the form of an electronic visa (ETA). You will be required to pay for this permit. You can get more information online and from your travel agency.

Notice 2

Everyone travelling to the USA who does not require a visa under the Visa Waiver Program must register online with the US Department of Homeland Security at least 72 hours before their arrival and apply for electronic travel authorisation. A processing fee is charged for the application. You can find more information online at esta.cbp.dhs.gov/esta and from your travel agency. In addition to your electronic travel authorisation, you will require a passport with a chip containing biometric data for visa-free entry into the USA. Passengers with non-machine-readable passports, such as temporary replacement passports, do not qualify for visa-free entry into the USA. All such travellers require a visa. These regulations also affect children (from birth). Every child requires their own European passport. A child cannot enter the country with a children's passport or ID card or using a parent's passport. Upon entering the country, photographs and fingerprints will be taken from each guest. Passengers who have visited Iran, Iraq, North Korea, Sudan, Syria, Libya, Yemen or Somalia after 1 March 2011 do not qualify for visa-free entry and need a regular visa to enter the USA.

Notice 3

Cruises to the Antarctic take you into a region faraway from civilisation, which means there is no medical care network there. Therefore, they are subject to an internal authorisation process, for which all guests must have their doctor fill in a medical questionnaire and return it to Hapag-Lloyd Cruises. You will receive this questionnaire together with the cruise information that will be sent around three months before the start of your cruise. If necessary, you should consult a doctor before booking your cruise.

Notice 4

You will only need a valid ID card for entry.

Notice 5

Separate visa required (an e-visa may also be possible), subject to a charge. Please note the visa requirements for Russia in particular.

Cruise number	Mandatory vaccinations (additionally to Covid-19)	Immigration and visa requirements for citizens of Germany, Austria and Switzerland*
INS2319	None	Notice 1 (Canada), Notice 2 (USA)
INS2320	None	Notice 2 (USA)
INS2321	None	Notice 1 (Canada)
INS2322	None	None
INS2323	None	None
INS2324	None	Notice 3
INS2400	None	Notice 3
INS2401	None	Notice 3
INS2402	None	Notice 3
INS2403	None	Notice 3
INS2404	Yellow fever, recommended	None
INS2405	Yellow fever (Peru)	None
INS2406	Yellow fever (Peru)	None
INS2407	Yellow fever, recommended	None
INS2408	None	None
INS2410	None	Notice 4
INS2411	None	None
INS2412	None	None
INS2413	None	None
INS2414	None	None
INS2415	None	None
INS2416	None	Notice 5 (Russia)
INS2417	None	None
INS2418	None	None
INS2419	None	Notice 1 (Canada), Notice 2 (USA)
INS2420	None	Notice 2 (USA)

*Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency.



Our service from A to Z

Air conditioning

The cabins, suites and public areas are equipped with state-of-the-art air-conditioning systems. In extremely hot regions, you may find the cabins to be warmer than desired.

Bathrobes/slippers

A bathrobe, slippers and bamboo flip-flops are provided in the cabin/suite for each guest.

Beds

All cabins and suites have a double bed that we can also separate to make two single beds (90 x 200 cm/2.95 x 6.56 ft) should you desire. Please inform us of your preference in good time prior to departure. The lying surface ranges from approximately 100 x 210 cm/3.28 x 8.88 ft (Grand Suite) to 100 x 200 cm/3.28 x 6.56 ft (Junior Suite) or 90 x 200 cm/2.95 x 6.56 ft (Outside Cabin, Panoramic Cabin, French Balcony Cabin and Balcony Cabin). All Grand Suites and Junior Suites also have a sofa bed (90 x 200 cm/2.95 x 6.56 ft).

Boutique

Find a stylish souvenir for yourself or for others and browse through the varied product range in our on-board boutique (Deck 4, behind the HanseAtrium). Alongside fashion, jewellery, perfume and accessories, you will also find practical everyday items. The opening times can be found in the programme of the day.

Bridge

Due to its exceptional importance as the control centre for nautical and technical processes, the bridge is a highly sensitive area. For this reason and in accordance with international regulations, it is not open to the public. However, we would like to give you the opportunity to visit the bridge unless prevented by nautical interests or the local regulations of the coastal regions we are passing. All guests on board may visit the bridge in consultation with the duty officer. The chief mate will be happy to answer your questions about the itinerary, the ship's course, the ship's position, etc.

Cabins with connecting doors

On Decks 6 and 7, there are Balcony Cabins with a connecting door to the neighbouring cabin/suite (608/610, 609/611, 646/648, 647/649, 734/736 and 735/737).

Cabin service

A wide range of breakfast options and a selection of meals are available from the 24-hour cabin service. If you would like to enjoy a cup of coffee, you'll find a coffee machine in your cabin/suite. Those who prefer tea will be offered a suitable alternative.

Communication on board (Internet, email, telephone)

Your personal mobile device will give you direct Internet access in your cabin/suite and throughout the ship. If necessary, you are welcome to borrow a tablet from Reception at no charge (limited availability, advance reservation not possible). Internet usage is free of charge for one hour per guest per day.

We will set you up with a [free personal email account](#) for the duration of your cruise and you can also access this on your personal mobile device or the loaned tablet. Your personal email address can be found on your booking confirmation.

The general email address for the ship is: reception@hanseatic-inspiration.com

"Landline" telephone calls from your cabin/suite are made via a satellite connection if satellite reception is available. Please note that the caller always incurs charges as soon as a telephone/fax number is dialled via satellite. This also applies if you dial the ship number from land.

You can still make [mobile telephone calls](#) at sea even in areas where your mobile network provider can generally no longer provide network access (outside of the twelve-mile zone or normally from just two miles in the EU). The charges depend on your mobile telephone contract and Hapag-Lloyd Cruises has no influence over this. If you want to find out the costs before your cruise, please ask your mobile network provider.

In general: email, Internet and telephone connectivity depends on satellites and cannot always be guaranteed due to the weather and the ship's position, in particular in extremely northerly and southerly cruising areas. In extreme regions, such as the Arctic and Antarctica, the Internet, email and telephone service may not be available on a daily basis due to satellite positioning.

Dress code

a) On board

On an expedition cruise, everything revolves around experiencing the natural world and there is a casual and relaxed atmosphere of exploration. Enjoy it as you wish, but in the interests of all guests, please do not wear swimwear in the restaurants, bars and lounges. The general rule for dinner in the evening is smart casual, which means that jackets and long trousers are preferable in the HANSEATIC Restaurant and speciality restaurant. We recommend casual clothing for the Lido Restaurant in the evening. Jackets and ties are recommended for the welcome evening and farewell evening, but are not compulsory.

b) Ashore

When you go ashore, you should wear comfortable and practical clothes to suit the particular cruising area. Sturdy, flat shoes are essential – both for on board the ship and when you are ashore. In order to protect yourself from spray when on board the Zodiac, please take waterproof trousers or overtrousers without Velcro if possible with you (especially for expeditions in the polar regions, we recommend avoiding clothing with Velcro to ensure that flora and fauna are not carried into regions where they are not indigenous). A protective waterproof bag is useful for your smartphone/camera equipment. For routes in warm waters, please remember to bring enclosed, sturdy beach shoes or waterproof trekking sandals that allow you to walk well and safely. These are also essential for the Zodiacs.

Drones

The private use of drones is not permitted on board our expedition ships. This applies during the cruise and during lay times in port, as well as at landing points in remote regions. In polar regions like the Arctic and Antarctic, Hapag-Lloyd Cruises places great value on respecting international agreements to protect sensitive natural environments and the animal kingdom in particular. The private use of drones is therefore also strictly prohibited ashore in these regions. In other regions of the world, approval for the use of drones ashore must be explicitly granted by the relevant authorities. These applications must be made by the passengers individually and without any intervention by Hapag-Lloyd Cruises. As well as a drone licence, which

users must acquire in their country of origin, the relevant approval must be available for presentation at all times. Please take these instructions seriously, since passengers who are in breach of these regulations and licensing requirements will be liable to prosecution.

Email

See "Communication on board", page 32.

Expedition equipment

If required for the cruising area and shore excursion, rubber boots will be available for loan on board in sizes 33 to 50 (US sizes approx. 2 to 15; UK sizes approx. 2 to 14). On expeditions in extremely cold regions, we will provide a warm parka on loan for the duration of the cruise in sizes XS to XXXL. You can also borrow snorkelling equipment, stand-up paddle boards, fishing rods, snowshoes and kayaks (the latter are subject to a charge) on board and each cabin/suite has two sets of Nordic Walking poles and a pair of binoculars.

Experts/presentations

Every cruise is accompanied by experts who will be happy to answer your questions on the cruising area. They will share their in-depth knowledge of your destinations in fascinating talks, images and presentations, discussions and personal conversations. Our experts will also accompany you on Zodiac landings and included walks and hikes. Talks will be held live in the HanseAtrium (Deck 4). The live broadcast and recordings can be viewed in every cabin/suite.

Food allergies

When you make your booking, please inform us of any special requirements you have relating to food intolerances/allergies or if you follow a vegetarian/vegan diet. The logistics and supply processes for a ship are highly challenging and may be limited – in particular in remote and extreme areas. It is therefore important that you provide us with this information as soon as possible. Otherwise, we are unfortunately unable to guarantee that we can meet your requirements.



Our service from A to Z

General

For all cruises referred to, the Terms and Conditions of Travel of Hapag-Lloyd Cruises, a TUI Cruises GmbH company, apply. All information was correct at the time of printing, replaces all previous publications and may be subject to alterations. The booking confirmation is definitive. Please also note: You can view the EU regulations concerning the rights of passengers travelling by sea on our website at www.hl-cruises.com/service/cruise-information

Guests with limited mobility

On the whole, cruises on the HANSEATIC inspiration are not suitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the conditions, we can only guarantee participation for guests with no mobility restrictions. The HANSEATIC inspiration has one cabin with fully accessible layout and equipment (cabin 404). We nevertheless highly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, continuous attendance is not possible. Certain groups of people can only be accommodated if they are accompanied. Please bring your own standard-size wheelchair or any other medical equipment with you if you are dependent upon it. Unfortunately, electric wheelchairs and guide dogs cannot be brought on board. Please note that participating in shore activities and going out in the Zodiacs (subject to weather conditions) may not be possible for guests with physical limitations. We reserve the right to restrict participation in group activities to guests who can manage the entire activity without problem and without external assistance. Unfortunately, guests who are dependent on a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

Internet/Wi-Fi

See "Communication on board", page 32.

Itinerary changes

Despite the most careful planning, the itinerary may have to be changed for technical reasons or due to unforeseeable events outside our control. These include official authorisation and the local weather and ice conditions. Any changes made will be in the interests of your safety. Adherence to the itinerary and landings with the Zodiacs may be difficult or impossible due to weather and ice conditions. In such cases, the ship management will always strive to offer the best possible alternative.

Laundry, dry cleaning and ironing service

There is a laundry, dry cleaning and ironing service on board (subject to a charge).

Library

Looking for some more holiday reading? You are welcome to borrow a book on board at any time. Our library is located in the Observation Lounge (Deck 8) and is stocked with a selection of the latest fiction books, travel literature and information about the cruising area. Please return the book to the library once you have finished reading it or at the end of the cruise.

Lift

The various decks are connected by two lifts. Deck 9 and the marina are only accessible via stairs.

Means of payment

The on-board currency is the euro. An account will be set up for you so that you can make cashless payments during the cruise. You can find out your current account balance at any time using the infotainment system in your cabin/suite. You can then settle the entire account at Reception at the end of your cruise. We accept German EC/Maestro cards and the following credit cards: Mastercard, American Express and Visa. You can also pay in cash. Please note that, in general, foreign currencies cannot be changed on board.

Medical services

The HANSEATIC inspiration has a modern, well-equipped ship's hospital (Deck 3) under the supervision of an experienced ship's doctor. Guests who are being treated for any medical condition should contact the ship's doctor directly after embarkation. It is important to bring any medications required on board with you (in a quantity that is sufficient for the entire duration of the cruise). In the case of an accident caused by Hapag-Lloyd Cruises or its staff members either on board or during a shore activity organised by Hapag-Lloyd Cruises, treatment is provided free of charge. Treatment for seasickness is subject to a charge if you make use of our medical services. We offer thrombosis prevention medication on board if required (subject to a charge). A fee is charged for all medical treatment in accordance with the valid German medical fee schedule (GOÄ). The costs for any treatment or medication will be charged to your on-board account. At the end of the cruise, you will receive a separate invoice to submit to your health insurance provider.

Mini bar

Soft drinks are available free of charge from the mini bar in your cabin/suite and are restocked daily. In the Junior Suites and Grand Suites, you can also enjoy a selection of fine spirits free of charge.

News/newspapers

Depending on the satellite reception, you will receive a small printed newspaper each day with the most important news from around the world. Via the infotainment system you can load various international daily newspapers and magazines onto your mobile device (service subject to charge, also dependent on satellite reception).

Photographer/videographer

It's easy to take those unforgettable moments home with you: we have a professional photographer and a videographer on board to capture your cruise in pictures and videos. Simply visit the photography and film service (Deck 4), where you will also find various services and products for your own pictures and videos (subject to a charge).

Post

The Reception staff will post your postcards and letters from most ports where this facility is available. Your on-board account will be debited with the appropriate charges.

Restaurant

Where would you like to eat and where would you like to sit? It's quite simple: from the morning to the evening, you are free to choose where you wish to enjoy relaxed and spontaneous dining. You only need to reserve a table for the speciality restaurant (only open in the evening). Please make a reservation on board, where the maitre will be happy to help. Guests in the Junior Suites and Grand Suites have the option to reserve their table in the HANSEATIC Restaurant on board. Notice for guests travelling alone: we invite you to join us for a single traveller meet-up before dinner on the first evening of the cruise. We will arrange a casual meeting and dinner group every evening for anyone who wishes to come along.

Safe

All cabins/suites have a private safe.

Shore activities

a) Organised shore activities ...
... are planned with care. Around three months prior to departure, you will receive country information including all shore activities and a booking form. Payment will be through your on-board account. Our experienced tour guide will be happy to help you plan your shore activities when on board the ship and to make individual arrangements.

b) Zodiac landings ...

... and related excursions are included in the cruise price. Shore visits are dependent. The captain has the final say in all decisions on the running of the cruise. The safety of the ship and the passengers always takes top priority. Please follow the instructions of the ship's crew on all visits ashore.

Smoking

In indoor areas, smoking is only permitted in the InvisibleLounge (Deck 4). There is a designated outdoor smoking area on the port side near the pool. Smoking is also permitted on the private balcony/veranda of your cabin/suite. Please use the ashtray provided. Please do not smoke pipes, cigarillos or cigars anywhere other than in the InvisibleLounge.

Spa and wellness

The OCEAN SPA (Deck 8) is a light-filled wellness area including outdoor space with a Finnish sauna with an ocean view, steam sauna, relaxation area, ice fountain and hydrotherapy showers. We offer professional partial and full body massages, spa treatments, classic cosmetic treatments, hairdresser as well as manicures and pedicures (subject to surcharges). Reservations can only be made on board.

Stabilisers

The HANSEATIC inspiration is equipped with a state-of-the-art stabiliser system that can be extended in a side swell to weaken the rolling movements of the ship in rough seas.

Telecommunications/mobile phones

See "Communication on board", page 32.

Television and film programme

You will receive the channels available in the region where the ship is currently located via satellite. The infotainment system offers a selection of documentaries and feature films with direct access for you to watch in your cabin/suite. In extreme regions, such as the Arctic and Antarctica, television reception may not be available on a daily basis due to satellite positioning.

Tender and Zodiac service

In ports where the ship is not docked at the pier, but is at anchor, you will go ashore on the ship's own tender boats or the motorised inflatables (Zodiacs). In some ports, official regulations require us to use external tender boats.

Times

All times stated in the catalogue are local times. Arrival and departure times may change depending on the weather or for unforeseeable reasons.

Tips

All tips on board are included in the price of the cruise. Acknowledgement of particularly good service is at the discretion of each guest.

Voltage

In your cabin/suite, you will find outlets for 220-230-V (50-60 Hz) alternating current as well as outlets for 110-120-V (60 Hz) devices. In general, we would recommend that you bring a travel adaptor for different outlets with you. For safety reasons, the use of electric kettles, hair straighteners and irons in the cabins is not permitted.



Once validly agreed upon between the Passenger and the cruise operator, Hapag-Lloyd Cruises, a TUI Cruises GmbH company (hereinafter "Hapag-Lloyd"), the following Terms and Conditions of Travel form part of the package travel contract formed between the Passenger and Hapag-Lloyd. They supplement the provisions of sections 651a – 651y German Civil Code (BGB) and Arts. 250 and 252 Introductory Act to the German Civil Code (EGBGB).

1. Conclusion of the travel contract and liability for accompanying passengers

- 1) The following provisions apply in respect of all booking channels (e.g. travel agencies, direct bookings with cruise operator, online bookings):
 - a) The Passenger's offer to enter into a travel contract is based on the published description of the cruise and on such additional Hapag-Lloyd information on the booked cruise as is available to the Passenger at the time of booking.
 - b) The booking must contain the full particulars of the passport documents of all passengers to which the booking relates (passenger manifest details). The person making the booking does so on behalf of him-/herself and on behalf of all other passengers named in the booking. The person making the booking expressly vouches for the contractual obligations of all other passengers named in the booking.
 - c) If the confirmation by Hapag-Lloyd differs in content from the Passenger's booking, this shall constitute a new offer by Hapag-Lloyd by which the latter is bound for ten days from receipt of the confirmation and which the Passenger may accept within this period by giving his express or implied consent. Payment of a deposit or the full cost of the cruise shall constitute implied consent.
 - d) Persons in the business of arranging travel (e.g. travel agents) and service providers (e.g. hotels, transport companies) are not authorised by Hapag-Lloyd to conclude agreements, give information or make assurances that alter the agreed content of the travel contract, exceed the scope of services to be provided by Hapag-Lloyd under the contract or which are inconsistent with the published description of the cruise.
 - e) By default, the pre-contractual information disclosed by the operator regarding material characteristics of the cruise services, the cruise fare and all additional costs, payment arrangements, the minimum number of bookings for cruise viability and cancellation fees (pursuant to the disclosure requirements of Art. 250 section 3 subsections 1, 3-5 and 7 EGBGB) will form part of the package travel contract. This information will be excluded from the package travel contract only if this is expressly agreed between the parties.
- 2) The following provisions apply in respect of bookings made **verbally in person, via telephone, in writing, via email or via fax**:
 - a) By making a booking, the Passenger is making a firm offer to Hapag-Lloyd to enter into a package travel contract.
 - b) A package travel contract is formed when the Passenger receives a booking confirmation from Hapag-Lloyd. At the time of or immediately following formation of the contract, Hapag-Lloyd will provide the Passenger with a legally compliant booking confirmation on a durable medium (a medium which enables the Passenger keep or store the notice in unchanged form in such a way that it is accessible for future reference for an adequate period of time, e.g. on paper or in an email) unless the Passenger has a right to issuance of a booking confirmation strictly in paper form pursuant to Art. 250 section 6 subsection 1 Sentence 2 EGBGB on the grounds that the contract was concluded in the simultaneous physical presence of both parties or was concluded "off-premises" (außerhalb von Geschäftsräumen).
 - 3) The following provisions apply in respect of bookings made using **electronic commerce (e.g. the Internet, apps, telemedia services)**:
 - a) The e-commerce application being used must contain information that explains the electronic booking process to the Passenger.
 - b) The Passenger must be given adequate opportunity to correct or delete his/her entries or reset the entire booking form. The Passenger must also be given an explanation on how to undertake such corrections, deletions and resets.
 - c) The contractual languages offered for making the electronic booking must be indicated.
 - d) If the wording of the contract is stored by Hapag-Lloyd, the Passenger must be advised that he/she can retrieve and view the wording of the contract at a later time.
 - e) By clicking on the "Submit firm booking" (or similarly named) button, the Passenger is making a firm offer to Hapag-Lloyd to enter into a package travel contract.
 - f) No package travel contract is formed until the Passenger receives a booking confirmation from Hapag-Lloyd on a durable medium. The package travel contract is then legally binding irrespective of whether the Passenger actually uses the durable medium received to save, store or print out the booking confirmation.
 - 4) Hapag-Lloyd advises that, in the case of package travel contracts pursuant to sections 651a and 651c BGB which are concluded using the modalities of distance contracting (letters, catalogues, telephone calls, faxes, emails, text messages sent via mobile telephone services (SMS), broadcast, tele-media and online services), the relevant provisions of legislation (section 312(7) and section 312g(2) Sentence 1 No. 9 BGB) do not provide for a right of revocation (Widerrufsrecht); they only provide

for the statutory rights of cancellation (Rücktrittsrechte) and termination (Kündigungsrechte), particularly the right of cancellation under section 651h BGB (see also clause 9 hereof). The Passenger does however, have a right of revocation if the travel contract as per section 651a BGB was concluded "off-premises" (außerhalb von Geschäftsräumen). However, this does not apply if the verbal negotiations on which the contract is based were conducted at the prior instigation of the consumer; in such cases, there is no right of revocation.

2. Carriage by air

Where the cruise includes carriage by air, this part of the journey shall be subject to the conditions of carriage of the actual (carrying) airline concerned (for liability see also clause 15 2 c), which are available from Hapag-Lloyd on request. The times of special flights depend on the availability of aircraft on the charter market and permission from the air traffic control authorities and may therefore be in the early hours of the morning or in the late evening. Hapag-Lloyd shall inform the Passenger of the identity of the actual airline(s) for all air services to be provided in relation to the cruise. If the identity of the actual airline(s) is not known at the time of booking, then Hapag-Lloyd shall inform the Passenger of the identity of the actual airline(s) as soon as it finds out, provided that Hapag-Lloyd shall disclose the identity of the actual airline(s) at the very latest at the time when it sends out the cruise information to the Passenger approximately three months before the start of the cruise. Hapag-Lloyd shall inform the Passenger of any changes in actual airline(s). The Black List of airlines that are banned within the EU can be viewed online at <http://ec.europa.eu/transport/modes/air/safety/air-ban>.

3. Payment

- 1) **Payment shall be made directly to Hapag-Lloyd by credit transfer. Payment to the travel agency organising the booking shall not discharge the Passenger from the obligation to make payment.**
- 2) If the contract is concluded – that is, if the Passenger receives the booking confirmation on a durable medium – a deposit of 20% of the cruise fare shall be paid for each participating Passenger. Before paying the deposit, the Passenger will receive a refund security certificate (Sicherheitsschein, see clause 16). The balance of the fare shall be due four weeks before the scheduled cruise start date. The full cruise fare shall be due and payable immediately in respect of bookings made four weeks or less before the scheduled cruise start date. Hapag-Lloyd shall send out the travel documents after receiving the balance of the fare and the full particulars of the passport documents (passenger manifest details) of all participating passengers to whom the booking relates, provided, however, that no travel documents shall be sent out earlier than four weeks prior to the scheduled cruise start date.
- 3) If the Passenger fails to make payment by the due date and remains in default despite having been given a reminder and afforded a reasonable grace period for late payment, Hapag-Lloyd shall be entitled to cancel the contract and demand a cancellation fee as compensation in accordance with clause 9 of these Terms and Conditions. The Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss or that the loss suffered is substantially less than the cancellation fee.

4. Travel regulations, travel documents

- 1) Passengers shall observe all laws, enactments, instructions and travel regulations of the countries and ports visited during the cruise and all rules and instructions issued by Hapag-Lloyd or its authorised representatives. Hapag-Lloyd shall inform passengers of German, Austrian and Swiss nationality as to the relevant passport, visa and health requirements prior to conclusion of the travel contract and shall keep them informed of any changes to the same that may occur prior to the start of the cruise. Passengers of EU nationalities other than German and Austrian may obtain this information on request. Passengers of other non-EU nationalities must contact the relevant consulate for this information. These provisions assume that there are no special circumstances attaching to the Passenger or any accompanying passengers (e.g. dual citizenship, statelessness). The Passenger shall obtain the relevant travel documents (e.g. visas, vaccination certificates, online travel authorisations such as the ESTA authorisations issued by the USA) him-/herself and produce them on request. The Passenger shall be liable for any costs or disadvantages arising from his/her failure to observe the above regulations, rules and instructions.
- 2) If, for reasons attributable to the Passenger, the Passenger fails to observe the immigration regulations of certain countries, or if a visa is not granted in good time through the Passenger's own fault with the result that he/she is unable to take part in the cruise, Hapag-Lloyd shall be entitled to demand the appropriate cancellation fee from the Passenger in accordance with clause 9 of these Terms and Conditions. In such cases, the Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss or that the loss suffered is substantially less than the cancellation fee.

- 3) The Passenger shall be liable to Hapag-Lloyd for any consequences or damages – in particular fines, penalties or other expenses – that the latter is required to pay or deposit because of the Passenger's failure, for reasons attributable to the Passenger, to observe a particular country's immigration, emigration or transit regulations or to produce the necessary documents. The Passenger shall reimburse Hapag-Lloyd immediately for any sums of money the latter has had to pay or deposit.
- 4) The Passenger shall inform Hapag-Lloyd if he/she does not receive the necessary travel documents within the time advised by Hapag-Lloyd.

5. Baggage

- 1) Baggage may only contain personal effects. In particular, the Passenger is not permitted to take on board weapons or other dangerous objects, illegal drugs, or alcoholic beverages intended for consumption during the cruise. Clause 4 2 of these Terms and Conditions shall apply accordingly. Hapag-Lloyd may refuse to carry any baggage found to contain prohibited items.
- 2) The Passenger must label his/her baggage legibly with his/her name, cabin number and date of sailing; otherwise Hapag-Lloyd shall not be responsible for any loss, mix-ups or errors in loading or unloading. Excepted from this exclusion of liability on the part of Hapag-Lloyd are losses, mix-ups and errors in loading or unloading caused intentionally or by reason of gross negligence. Hapag-Lloyd will hold items of lost property for a minimum of two weeks. All items of lost property will ultimately be surrendered to the Lost Property Office in Hamburg when the ship calls at Hamburg, where Hapag-Lloyd has its registered office.

6. Scope of services

Save and except as provided otherwise in these Terms and Conditions, the cruise fare includes carriage and accommodation of the Passenger and his/her baggage and also meals on board. The fare does not include shore excursions or drinks – unless stated otherwise in the published description of the cruise – or special services (e.g. laundry, hairdressing, massage). In all other respects, the scope of services to be rendered by Hapag-Lloyd under the contract shall be as described in the brochure advertising the cruise and in the booking confirmation.

Any collateral agreements (special requests, arrangements) that alter the scope of the services to be rendered under the contract require written confirmation by Hapag-Lloyd.

At the time of booking, the Passenger must notify Hapag-Lloyd if he/she has any personal mobility limitations in respect of which Hapag-Lloyd is required to provide certain services under EU Regulation 1177/2010 concerning the rights of passengers when travelling by sea and inland waterway.

7. Medical assistance

The services of the ship's doctor are not included in the travel contract. The Passenger must conclude a separate contract with the ship's doctor for any medical treatment received. Hapag-Lloyd will, however, pay the cost of the treatment of injury resulting from any accident directly caused by Hapag-Lloyd or its employees that occurs on board or during a shore excursion operated by Hapag-Lloyd.

In all other cases, the doctor will charge for his services in accordance with the current fee scale for the German medical profession (GOÄ).

8. Modifications to services; special exigencies of shipping

- 1) Any modifications to or deviations from individual services as compared to the agreed content of the travel contract which may become necessary after conclusion of the contract, whether because of travel advisories issued by the German Foreign Office, the special exigencies of shipping or for other reasons, and which are made by Hapag-Lloyd in good faith, shall be permissible provided that they are not substantial and do not impair the overall quality of the cruise as booked.
- 2) As soon as Hapag-Lloyd becomes aware of the reason or cause for any such modification to services, it shall inform the Passenger of the modification via durable medium (e.g. email, SMS, voicemail message) in a clear, easily understandable and duly emphasised manner. If for reasons not attributable to Hapag-Lloyd a ship is placed in quarantine, the Passenger shall pay his/her own accommodation and meal costs. If the Passenger remains on board and takes his/her meals there, he/she shall reimburse Hapag-Lloyd for the extra cost resulting therefrom.
- 3) If a substantial modification is made to a material characteristic of a cruise service or if the service deviates from specific characteristics requested by the Passenger and incorporated into the package travel contract, then the Passenger shall have the right, exercisable within a period specified by Hapag-Lloyd at the time the notice of the modification/deviation is given,
 - either to accept the change,
 - cancel the travel contract free of charge, or
 - demand participation in a replacement cruise, provided that such a cruise is offered by Hapag-Lloyd.
 It is up to the Passenger whether he/she responds to Hapag-Lloyd's notice of modification/deviation. If the Passenger chooses to respond to Hapag-Lloyd, then he/she can do so either by accepting the change, demanding participation in a replacement cruise if such a cruise is offered by Hapag-Lloyd, or cancelling the contract free of charge. If the Passenger fails to respond to Hapag-Lloyd, or fails to respond within the specified period, then the Passenger shall be deemed to have accepted the change.

- 4) Any warranty claims the Passenger may have shall remain unaffected in the event that the modified services are unsatisfactory.

9. Cancellation of contract by Passenger prior to start of cruise/cancellation costs

- 1) The Passenger may cancel the travel contract at any time prior the start of the cruise. If Passenger wishes to cancel the travel contract, it is recommended that he/she give notice of cancellation on some form of durable medium. The notice will become effective on the date on which it is received by Hapag-Lloyd or, as the case may be, by the travel agency that made the original booking.
- 2) If the Passenger cancels the travel contract prior to the start of the cruise or fails to report for the cruise (no-show), then Hapag-Lloyd will have no right or claim to the cruise fare. Instead, Hapag-Lloyd shall have the right to claim a reasonable cancellation fee as compensation unless Hapag-Lloyd itself is responsible for the Passenger's cancellation or at the cruise destination or in its immediate environs extraordinary circumstances arise which materially impair the performance of the package cruise or the carriage of persons to the cruise destination; circumstances are unavoidable and extraordinary if they are beyond the cruise operator's control and their consequences could not have been avoided even if all reasonable precautions had been taken.
- 3) Hapag-Lloyd has calculated the following cancellation fees, which take into account its anticipated expenses saved, costs recouped and earnings from the use of the cruise services by other passengers. The cancellation fee due in each case is calculated on basis of the time at which Hapag-Lloyd receives the notice of cancellation, as per the following scale:

210 days or more before the start of the cruise: € 200 (US\$ 240, £ 180) * per person	
from 209th to 150th day before the start of the cruise:	20 % of the fare
from 149th to 90th day before the start of the cruise:	35 % of the fare
from 89th to 45th day before the start of the cruise:	50 % of the fare
from 44th to 30th day before the start of the cruise:	60 % of the fare
from 29th to 10th day before the start of the cruise:	75 % of the fare
from 9th to 1st day before the start of the cruise:	85 % of the fare.
In case of no show or cancellation on the departure day	95 % of the fare.

 These cancellation fee provisions also apply to cancellations of combined air/sea travel, to cancellations of feeder flights included in the package or booked additionally and to cancellations of any other arrangements for travelling to or from the ship. If the cancellation fees charged to Hapag-Lloyd by service providers exceed the amounts recoverable by the cancellation fees above, then Hapag-Lloyd shall have the right to charge higher cancellation fees up to a maximum of the cruise fare. Cancellation fees are due and payable immediately upon cancellation. If the cancellation conditions of third-party service providers or hotels participating in Hapag-Lloyd programmes differ from the above, the differing conditions shall apply, provided that this is expressly indicated in the booking confirmation.
- 4) The Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss as a result of the cancellation or that the loss suffered is substantially less than the cancellation fee.
- 5) For his/her own protection the passenger is advised to take out insurance against cancellation of the travel contract or premature termination of the cruise if this is not already part of the cruise package.
- 6) Cancellation by the Passenger – Golf & Cruise voyages

The following provisions apply to bookings for Golf & Cruise voyages (cruise plus golf basic packages) aboard the EUROPA and EUROPA 2: If the Passenger cancels the contract for the basic package and/or additional golf courses **before** the start of the cruise, clause 9 1 to 9 5 hereof shall apply. If the Passenger cancels the contract for the basic package and/or additional golf courses **after** the start of the cruise or fails to present him-/herself, the Passenger shall be liable for a flat-rate cancellation fee equal to 95 % of the price of the basic package and/or the additional golf course in question. The Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss as a result of the cancellation or that the loss suffered is substantially less than the cancellation fee. These cancellation provisions also apply to cancellations made due to sickness. There will be no refund of fees if the basic package and/or additional course events are not provided/held owing to adverse weather. It is not possible for the Passenger to cancel individual course events that are part of the basic package.

10. Changes of bookings and fare transfers

- 1) Once the travel contract has been concluded, the Passenger has no legal right to have changes made to the date, destination or starting point of the cruise, the accommodation arrangements or means of transportation (change of booking). This does not apply if the change of booking is necessary because Hapag-Lloyd has failed to provide to the Passenger the pre-contractual information mandated by Art. 250 section 3 EGBGB or because the information provided by Hapag-Lloyd under said legislation is in-adequate or incorrect. In such cases, changes of bookings can be made free of charge to the Passenger. In all other cases, if Hapag-Lloyd makes a change of booking at the Passenger's request despite not being legally obligated to do so, Hapag-

Lloyd shall have the right to charge a re-booking fee of € 200 (US\$ 240, £ 180)* per person.

- 2) A change of booking within the 209-day period before the start of the cruise will be regarded as a cancellation by the Passenger combined with a new booking; and the provisions of clause 9 shall apply in respect of the cancelled booking. This does not apply in respect of change-of-booking requests that involve only minimal costs on the part of Hapag-Lloyd.
- 3) If the Passenger wishes to cancel the travel contract, he/she shall have the right to request a transfer of the contract to a nominated substitute passenger. The effect of a transfer is that the substitute passenger succeeds to the Passenger's rights and obligations under the contract with Hapag-Lloyd alongside the Passenger. The Passenger and substitute passenger are then jointly and severally liable for the cruise fare and any additional costs incurred by Hapag-Lloyd as a result of the transfer. Hapag-Lloyd may refuse to accept the transfer if the nominated substitute passenger does not meet the special requirements for the cruise or if his/her participation would be in breach of applicable laws or regulations. If the transfer is accepted, Hapag-Lloyd will charge a handling fee of at least € 200 (US\$ 240, £ 180)* per person.
- 4) Hapag-Lloyd shall have the right to pass on to the Passenger any fees incurred in relation to changes or corrections made to names on air tickets (as opposed to changes of passenger) after the tickets have been issued.
- 5) The above provisions do not affect the Passenger's legal right under section 651e BGB to demand by means of notice on a durable medium that a third party be allowed to succeed to his/her rights and obligations under the package travel contract. Such a notice will be deemed to have been given in sufficient time if it is received by Hapag-Lloyd no later than seven days prior to the start of the cruise.

11. Contract services not used

If, for reasons attributable to the Passenger, the Passenger does not use certain individual cruise services despite Hapag-Lloyd being willing and able to provide them in accordance with the contract, then the Passenger shall have no right to a proportionate refund of the cruise fare unless the reasons for non-use of the services would have entitled him/her by law to cancel the travel contract free of cost or terminate it. Hapag-Lloyd shall endeavour to pass on to the Passenger the service-provider expenses it has saved as a result of the Passenger's non-use of services. This requirement does not apply if the expenses in question were very minor.

12. Cancellation and termination by Hapag-Lloyd

Hapag-Lloyd may cancel the travel contract wholly or partially before the start of the cruise or terminate the same wholly or partially after the beginning of the cruise in the following cases:

- a) **by giving advance notice received no later than four weeks before the start of the cruise** if Hapag-Lloyd does not receive the minimum number of bookings stated in the cruise description or brochure. If prior even to this it becomes apparent to Hapag-Lloyd that it cannot achieve the required minimum number of bookings, Hapag-Lloyd shall exercise its right of cancellation without delay. If the cruise is cancelled for this reason, the Passenger shall receive an immediate refund of any money paid towards the cruise fare. If, for the above reasons, Hapag-Lloyd instead makes a change of booking at the request of the Passenger, then the € 200 (US\$ 240, £ 180)* per person; handling fee specified in clause 10 shall not apply.
- b) **without a period of notice, if, in the opinion of the master of the ship following, where appropriate, consultation with the ship's doctor, the Passenger**
 - is unfit to travel because of illness, disability or for some other reason,
 - requires the support of an accompanying person but is travelling without such a person,
 - poses a danger to the health of other passengers, the ship's crew and the employees of Hapag-Lloyd,
 - has given false information when booking,
 - causes continuous or repeated disruption to the cruise in spite of being warned to desist, or
 - breaches the terms of the contract to such a degree that immediate cancellation of the contract is justified
- c) **without a period of notice if the Passenger is pregnant** and is or will be in the 24th or later week of pregnancy at the start of the cruise or will enter the 24th week of pregnancy during the cruise. For reasons of safety and the limited medical care available aboard its ships, Hapag-Lloyd is unable to carry persons in the above stages of pregnancy. If the Passenger is affected in this way but had no way of knowing this at the time of booking, Hapag-Lloyd will refund any money already paid by the Passenger toward the cruise, provided that the Passenger notifies Hapag-Lloyd of her pregnancy as soon as she becomes aware of it. If the Passenger culpably delays notifying Hapag-Lloyd, then Hapag-Lloyd shall have the right to charge a cancellation fee in accordance with clause 9 hereof. Expectant mothers who are/will be less than 24 weeks pregnant at the time of embarkation must produce a certificate from an appropriate medical specialist (gynaecologist) confirming that they are fit to travel in the territory covered by the cruise itinerary.

If the contract is terminated or cancelled for one of the reasons named in b) above, the Passenger may be excluded from part or all of the (rest of the) cruise. Hapag-Lloyd shall retain its right to claim payment of the cruise fare; any expenses saved and any financial advantages Hapag-Lloyd may

gain from making other use of the cancelled cruise services shall be deducted from the amount so claimed. Any additional costs for the Passenger's return journey shall be paid by the Passenger.

13. Duty to provide assistance

If, for the reasons as per section 651k(4) BGB or for other reasons, the Passenger is in difficulties, then Hapag-Lloyd has a duty to provide assistance to the Passenger. This duty includes but is not limited to

- a) providing suitable information regarding health services, local regulatory authorities and consular support,
- b) support with long-distance communication, and
- c) support in looking for alternative travel options; this does not affect section 651k(3) or section 651q(2) BGB.

14. Warranty

- 1) If, during the cruise, the cruise service provided differs from that agreed upon in the travel contract, the Passenger may seek redress from the ship's management, a local service provider or Hapag-Lloyd. The ship's management and local service-providers are not authorised to recognise any claims as being valid. Hapag-Lloyd may refuse to remedy the defect if doing so would involve unreasonable expense. Alternatively, Hapag-Lloyd may remedy the defect by substituting an equivalent service, e.g. by engaging a different airline or vessel or by sailing a different route. The Passenger may refuse to accept the substitute service if he/she cannot be expected to accept it for good reasons that are readily apparent to Hapag-Lloyd, including in particular if the substitute service would materially impair the overall quality of the cruise as booked.
- 2) The Passenger may, upon returning from the cruise, claim a fare reduction commensurate with the service reduction/defect suffered. The Passenger will not be able to claim a fare reduction under section 651m BGB or damages under section 651n BGB if he/she through fault on his/her part fails to notify Hapag-Lloyd of the cruise defect without delay.
- 3) If the Passenger wishes to exercise his/her right under section 651l BGB to terminate the package travel contract owing to a cruise defect of the type described in section 651i BGB which materially impairs the cruise, he/she must first give Hapag-Lloyd a reasonable period of time in which to remedy the defect. The only circumstances in which the Passenger can terminate the contract without first allowing Hapag-Lloyd time to remedy the defect are where Hapag-Lloyd refuses to remedy the defect or where immediate remediation is necessary. If the contract is terminated in this manner, the Passenger shall nonetheless retain his/her right to be returned to the place of departure, provided that return to the place of departure was included in the contract. The Passenger shall pay that part of the fare for the cruise that relates to services he/she has used unless said services were completely without value to him/her.
- 4) If Hapag-Lloyd is responsible for a circumstance which results in a defect in the cruise, the Passenger may claim compensation irrespective of the fare reduction or termination of the contract. If the cruise is rendered unviable for the Passenger or considerably impaired by such a circumstance, the Passenger may also claim reasonable compensation in the form of money for wasted holiday time.

15. Liability of Hapag-Lloyd

- 1) **General liability**

If the cruise is not provided in accordance with the contract, the Passenger shall give notice of the defect to and seek redress from the ship's management, a local service provider, the travel agency via which he/she booked the cruise or Hapag-Lloyd.
- a) **Maximum liability**

The contractual liability of Hapag-Lloyd for damage other than loss of life, bodily injury or injury to health shall be limited in total to three times the cruise fare unless the damage was caused through culpable conduct. The same shall apply if the damage in question was caused solely by a service provider engaged by Hapag-Lloyd. For all compensation claims in tort against Hapag-Lloyd that are not the result of culpable conduct, Hapag-Lloyd's liability for damage to property shall be limited to three times the cruise fare. These limits define the maximum amounts for which Hapag-Lloyd can be held liable per Passenger per cruise. Any claims that the Passenger may have on the basis of international agreements are unaffected by this. **In this regard, passengers are advised for their own protection to take out travel accident and baggage insurance for the cruise.**
- b) **Obligation to cooperate**

The Passenger is required in particular to lodge his/her complaints immediately with the ship's management or the local service provider. The latter are authorised to find a remedy if a remedy is possible and does not involve unreasonable expense; they are not, however, authorised to recognise any claims as being valid. If it is not possible to contact a local service provider, the Passenger must notify the ship's management or Hapag-Lloyd of the complaint without delay. If the Passenger fails to meet these requirements through his/her own fault, he/she shall forfeit the relevant claims.
- c) **Statutory claims**

Notwithstanding the provisions of clause 15 1 a) the exclusions and limitations of liability contained in these Terms and Conditions shall apply to all claims for damages by the Passenger, whether these are based on the travel contract or other legal provisions.
- d) **Non-assignability of claims**

Passengers may not assign claims against Hapag-Lloyd wholly or partially to third parties without the consent of Hapag-Lloyd.

2) Limitation of liability

a) General

Claims for damages against Hapag-Lloyd shall be limited or excluded if and to the extent that, under international agreements (or statutory provisions based on such) which are applicable to the services to be rendered by a service provider, claims for damages against that service provider may only be asserted under certain conditions or restrictions or are excluded under certain conditions.

b) Liability for voyages by ship

If, on voyages by ship, Hapag-Lloyd is acting in the capacity of a contracting or actual carrier, its liability shall be subject to the applicable specific international agreements or the statutory provisions based on these (e.g. German Commercial Code [HGB], German Inland Waterways Act [BinSchG]).

c) Liability as a contracting air carrier

If Hapag-Lloyd is acting in the capacity of a contracting air carrier, its liability shall be subject to the German Air Traffic Act (LuftVG), EU law, to the Warsaw Convention as amended by the Hague Protocol or other protocol, or to the Montreal Convention, depending on which provisions apply. Notwithstanding the preceding provisions, Hapag-Lloyd accepts no liability whatsoever for indirect or consequential loss unless said loss was caused grossly negligently or intentionally by Hapag-Lloyd or its vicarious agents.

In the case of scheduled flights not included in the cruise fare, Hapag-Lloyd only has the status of an agent. Flights of this type are marked in the travel documentation as "individuell vermittelter Flug" ("stand-alone, third-party flight"). In these cases, the company acting as the carrier shall be liable for performing the service of carriage, and the flight will be subject to that carrier's terms and conditions of carriage, including its rules on cancellation.

In all other respects, all flights offered by Hapag-Lloyd shall be governed by the current version of the general and special terms and conditions of carriage of the actual air carrier.

d) Valuables

Hapag-Lloyd accepts no liability whatsoever for damage to or loss of personal effects (e.g. photographic and filming equipment, clothing, jewellery or other valuables) caused by theft, misplacement of any kind, or excessive physical loads or stresses occurring off the vessel; excepted from this exclusion of liability are cases in which the damage or loss is the result of intentional or grossly negligent conduct on the part of Hapag-Lloyd. Hapag-Lloyd likewise excludes all liability for damage to or loss of personal effects while in storage or in transit in vehicles used for shore excursions or transfers; excepted from this exclusion are cases in which the damage or loss is the result of intentional or grossly negligent conduct on the part of Hapag-Lloyd. Hapag-Lloyd's liability for damage to or loss of cabin baggage is as per the relevant provisions of the German Commercial Code (HGB). Jewellery, cash and other valuables should be carried in hand baggage (and not in checked baggage).

e) Third-party services

Hapag-Lloyd shall not be held liable for service disruptions, personal injury or damage to property arising in relation to services which are merely brokered as third-party services (e.g. brokered excursions, sporting events, visits to theatres, exhibitions), provided that said third-party services are expressly identified as such in the cruise brochure and booking confirmation in such a clear and unequivocal manner, along with details of the identity of the brokering contracting party, that it is readily apparent to the Passenger that they do not form part of the cruise package provided by Hapag-Lloyd and that they have been selected separately. This does not affect sections 651b, 651c, 651w or 651y BGB. However, Hapag-Lloyd shall be liable for losses suffered by the Passenger if and to the extent that said losses were caused by breach of information, explanation or organization obligations on the part of Hapag-Lloyd.

3) Exclusion of claims and limitation period for delayed and damaged baggage in the case of air travel

- a) If, on arrival at a destination by air, the Passenger becomes aware this his/her baggage has been lost, is damaged or delayed, then, in order to pursue redress, he/she is required by aviation law to notify the relevant airline without delay at the destination airport by filing a Property Irregularity Report (PIR). Under international aviation agreements, airlines and Hapag-Lloyd have the right to refuse compensation if no PIR has been filed. The PIR must be filed within seven days of baggage receipt in the case of damage, and within 21 days of receipt in the case of delay.
- b) Any loss of, damage to or incorrect routing of baggage must also be reported without delay to Hapag-Lloyd, its representative/contact point or the agency which arranged the travel. Compliance with this obligation is not a substitute for filing a PIR with the airline within the required limitation periods, as described in paragraph a) above.

16. Protection in the event of insolvency

Hapag-Lloyd has taken due measures to ensure that the Passenger will be reimbursed for the fare paid for the cruise and any necessary expenses for the return journey in the event that Hapag-Lloyd becomes insolvent and the cruise services are not performed as a result of said insolvency. A refund security certificate can be found at the end of the booking confirmation document.

17. Defences and limitations of liability for employees and authorised representatives

If a claim is made against an employee or authorised representative of Hapag-Lloyd for loss or damage that has occurred in relation to carriage, the employee or representative concerned shall have the right to invoke the defences and limitations of liability available to Hapag-Lloyd under these Terms and Conditions of Travel, provided that he/she can prove that he/she was acting in the discharge of his/her duties.

18. Refusal of permission to disembark; cost of onward carriage

If the Passenger is refused entry to or permission to disembark in a chosen port or country and/or the Passenger's baggage is refused entry to said port or country, then Hapag-Lloyd may carry the Passenger and/or the Passenger's baggage to another port or country where the vessel calls and land them there. The Passenger shall pay Hapag-Lloyd the fare for this onward journey and reimburse any other expenses in connection therewith. Any such onward carriage shall be subject to these Terms and Conditions.

19. General average

The Passenger is not obliged to pay General Average contributions for objects he/she has brought on board the ship (section 588 HGB). The Passenger has no right to compensation under General Average proceedings.

20. Assistance to ships in distress; salvage; carriage of cargo

Hapag-Lloyd is entitled to use the ship employed for the cruise to render assistance to other vessels, to tow or salvage other vessels, and to carry cargo of any kind. All activities of this kind, whether previously announced or not, shall be deemed part of the cruise.

21. Court of jurisdiction

Any dispute arising under these Terms and Conditions or from any other relationship between the Passenger and Hapag-Lloyd can only be brought exclusively in the city of Hamburg, Germany, where Hapag-Lloyd has its registered office.

Hapag-Lloyd does not participate in the voluntary procedure for alternative dispute resolution for customer disputes in accordance with the Customer Dispute Resolution Law (Verbraucherstreitbeilegungsgesetz).

22. Applicable law

The relationship between the Passenger and Hapag-Lloyd, whether contractual or otherwise, shall be subject solely to German law.

23. Severability

If any provision of these Terms and Conditions is or becomes invalid or unenforceable, then that provision shall be severed and the remaining provisions shall remain valid and enforceable.

24. Pricing subject to change

The information and prices in the brochure for the cruise are subject to change without notice. The booking confirmation shall be definitive of terms and prices.

It is legally permissible to change published prices prior to conclusion of a travel contract, particularly if, following publication of the brochure, a change becomes necessary for the following reasons:

- a) there is a change in the cost of carriage, the charges payable for certain services such as port and airport fees, or the exchange rate applicable to the relevant cruise, or
- b) the continued availability of a package cruise described in the brochure and requested by the Passenger can only be maintained if Hapag-Lloyd, following publication of the brochure, purchases additional tourism services (booking allotments) from external providers.

25. Assertion of claims: addressee, information on alternative dispute resolution

- 1) Any claims that the Passenger has under section 651i(3) Nos. 2, and 4-7 BGB are assertable against Hapag-Lloyd. Claims can also be asserted via the agency that the Passenger used to book the package cruise. It is recommended that claims be asserted by notification on a durable medium.
- 2) Hapag-Lloyd advises that it does not use the voluntary alternative dispute resolution system provided for consumer disputes under the Consumer Dispute Resolution Act (VSBG). If, following the printing of these Terms and Conditions of Travel, use of an alternative consumer dispute resolution system becomes mandatory for Hapag-Lloyd, Hapag-Lloyd will inform the customer in an appropriate manner.

*The currency in which the travel price has been or is to be paid is authoritative.

Organiser

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